

# 2018 SANTA CRUZ COUNTY SHERIFF ANNUAL REPORT



# Message from the Sheriff

In the following pages you will view a snapshot of the Santa Cruz County Sheriff's Office. This report reviews some of the office's work that has occurred over the past year and it contains data you may find interesting. What this report may not fully reflect is all of the great work that occurs daily with our staff and the communities we serve. We are committed to the concepts of Community Policing and we strive to be engaged and involved.

I am very proud of this office and I am honored to serve Santa Cruz County as your elected Sheriff. Thank you for looking through this report.



A handwritten signature in black ink, appearing to be "J. P.", written on a white background.

# Continuing to serve our community with pride, commitment and passion.



## What about 2018 are you most pleased with?

I'm proud that the Sheriff's Office continued to lead the way in training and equipment within the county.

**Hugo Moreno, Deputy Sheriff**

I am most proud of the challenges we have overcome as an agency.

**Michael Derr, Deputy**

I am thankful every day for my coworkers. The officers at the jail are an amazing group of people!

**Leslie Sherbourne, Correctional Officer**

I am grateful for Sheriff's Office staff for the hard work everyone has done and the support everyone has provided to each other during this past year.

**Yesenia Reyes-Suarez, Deputy Sheriff**

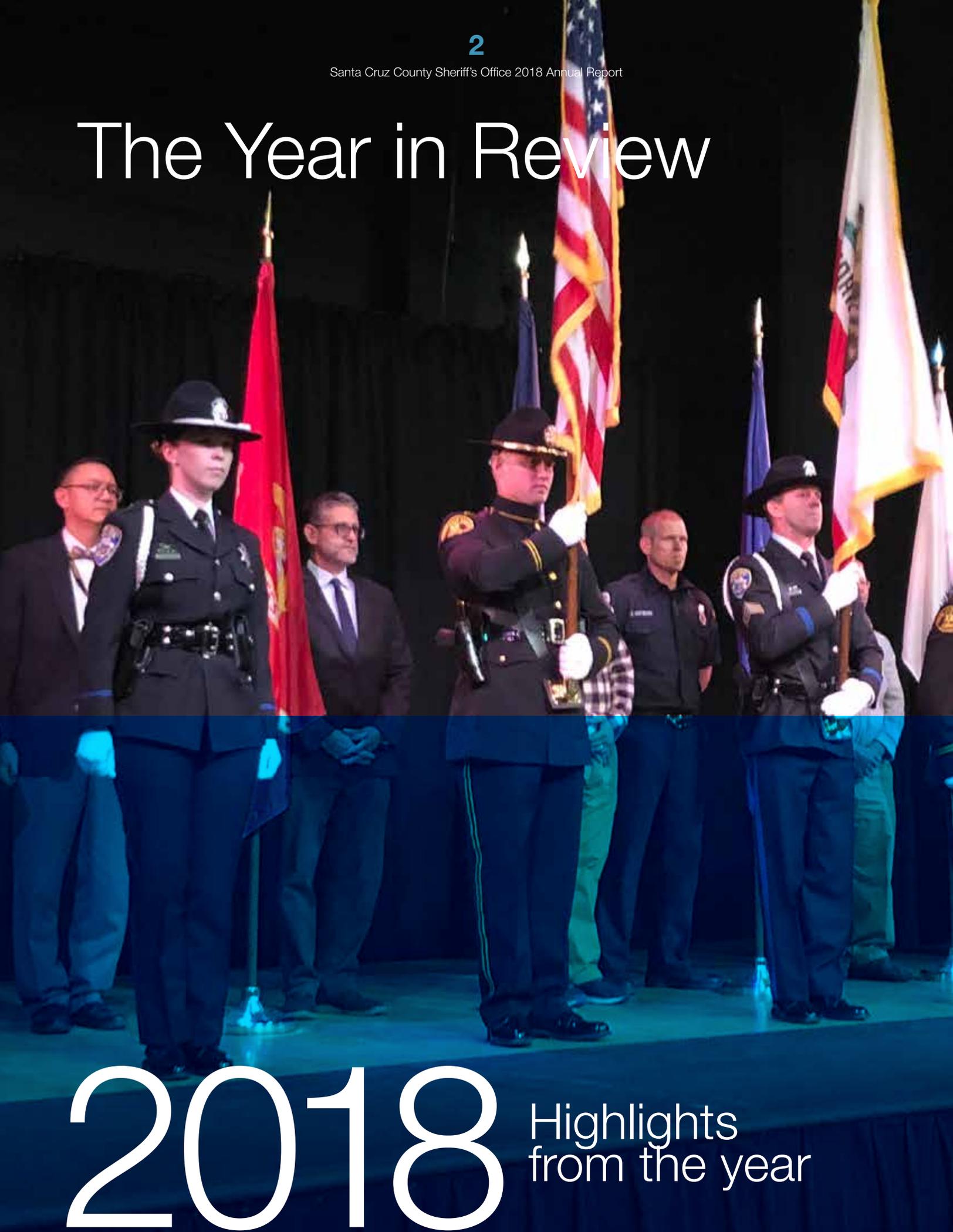
What I am most proud of in 2018, and every year that I have worked for the Sheriff's Office, is that I get to help those of you that keep our community and loved ones safe.

**Nikki Ottaviano, Accounting Technician**

I am very proud to be part of the Santa Cruz County Sheriff's Office family.

**Joe Mata, Deputy**

# The Year in Review



# 2018

Highlights  
from the year

## Jail Riot

On January 16th, jail inmates in L unit rioted. Inmates made threats to staff and refused to return to their cells. Discussions with inmate representatives were unproductive and after several hours were suspended. Inmates barricaded the unit with mattresses, created obstacles with blankets and towels, flooded the dayroom with soapy water, covered their faces and surveillance cameras. To regain control of the housing unit a joint emergency response operation involving correctional officers and the Special Weapons and Tactics (SWAT) was executed. Following unheeded commands to surrender, SWAT used flash bangs to distract inmates, who threw objects at personnel entering the unit. SWAT used sting balls and less lethal bean bag rounds to overcome resistance as SWAT and correctional officers restrained inmates and extracted inmates who retreated into cells. This operation resulted in no injuries to officers and no significant injuries to inmates.



Fast response  
neutralizes  
potential  
threat

## Reducing the potential for gun related violence



## Gun Buy-Back

The Sheriff's Office, in coordination with the Santa Cruz County Law Enforcement Chief's Association, organized and sponsored a gun buyback event to purchase unwanted firearms from community members. On March 24th hundreds of people lined up to turn in guns for cash resulting in the collection of 618 handguns, rifles, shotguns and assault weapons. All firearms collected during the buyback were later destroyed. "The gun buyback was a great event," Sheriff Hart said, "Getting rid of unwanted firearms is just one step of many we need to take to reduce gun violence in our community." Community partners including Peace United Church, Youth Violence Prevention Task Force and Monarch Services supported and assisted with the event.

## Shots Fired at Deputy

On March 26th, two people were carjacked in Watsonville. On April 12th, the victim called 911 to report he found his stolen car with suspects onboard and was following it. Without warning, suspects fired a handgun at the victim, who was not hit. Minutes later, a patrol deputy found the suspect car. As the car sped away, suspects fired several rounds at the deputy, who was not hit. About 2 hours later deputies found the vehicle abandoned on Travers Lane, set up a perimeter and requested SWAT. At dawn, SWAT and other local teams began searching for suspects. A deputy on perimeter saw the suspects, who fled. Personnel were redirected to the area and an allied agency drone set up. About 45 minutes later an armed property owner called 911 to report suspicious persons on his property and soon thereafter fired two rounds at the suspects. Nobody was hit but deputies closed in on the suspects and with the drone overhead arrested all three on charges of attempted murder.



## Officer Arrested

On December 27th, detectives began investigating an allegation that a correctional officer had unlawful sexual contact with a female inmate at the main jail. The investigation spanned four months and included approximately 30 interviews. After exhaustive investigation, it was determined that the correctional officer entered an inmate's cell and assaulted her in July 2017. After a careful review of witness statements, evidence, jail surveillance footage and a statement from the correctional officer, detectives arrested the suspect at his residence on March 28th. The suspect posted bond shortly after his arrest. He was arraigned in Superior Court and is pending trial.





Deputies visit a memorial for victim of homicide

## Deputies consistently connect with the community to demonstrate support towards victims and their families

### Homicide at Emerald Bay Apartments

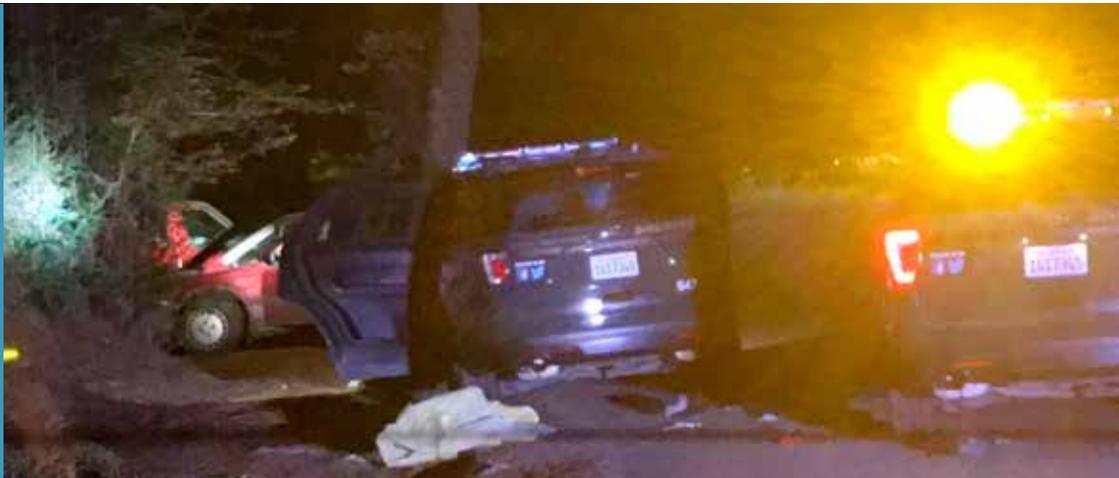
On April 8th, a 26-year-old father with no history or association with gangs was shot and killed at the Emerald Bay Apartments. A vehicle description was broadcast and hours later a similar car was stopped in San Benito County, leading to arrests for non-related crimes and allowing detectives to put together the case, including obtaining security video of the murder. On April 19th, Sheriff's detectives arrested a 15-year-old juvenile gang member as the primary suspect. Sheriff Hart met with the victim's family in their home the day of the arrest to express our condolences and affirm our commitment to the solving the case. On May 9th, detectives arrested the second murder suspect, a 19-year gang member who was already in custody since the car stop. "Our investigators have spent many hours piecing this case together and I am pleased that they have arrested the suspect responsible for this senseless murder," Sheriff Hart said, "I hope these arrests give the victim's family some level of closure in this tragic case."

## Officer Involved Shooting

On May 18th at 3:27 am, deputies were patrolling the end of Ocean Street Extension due to recent neighborhood concerns regarding illegal activity. Deputies found two cars parked in a turnout at the end of the road, one of which was reported stolen. Deputies handcuffed and detained a male and female suspect in separate patrol cars while they investigated. While one deputy searched the stolen car, another deputy interviewed the man in the back of a patrol car. During this time, the female suspect slipped out of her handcuffs and escaped from the patrol car. Rather than running away, the suspect stole the patrol car and intentionally struck the deputy, causing him significant injuries. The other deputy heard the crash and rushed to help, not knowing if his partner was stuck underneath the car or pinned between the two cars. In fear for his

partner's life, the deputy fired his weapon two times as he opened the driver's side door to stop the assault. The suspect backed up toward the injured deputy trying to strike again, causing the deputy, to fire his weapon several more times. Rather than leaving the area in the car, the suspect drove towards the deputies and the deputy again fired his weapon to stop the assault. The deputy got himself and his partner behind a tree and the suspect finally stopped the car. The deputy ordered the suspect out of the car and waited for other law enforcement officers, who arrived a few minutes later. Arriving officers began rendering aid to the suspect, who had been struck by three bullets. The aid likely saved her life. The suspect is charged with attempted murder of a peace officer and remains in jail.

Deputy  
survives  
assault.



## Hammer Attack

In May, four juveniles broke into a home and beat several youths with hammers. Detectives made four arrests for assault with a deadly weapon and robbery to steal marijuana. The victim was taken to a trauma center and will have a long road to full recovery. "This assault was beyond stupid and these suspects are fortunate nobody is dead as a result of this

attack," Sheriff Hart said at the time, "Our deputies are going to find every one of the suspects, they should turn themselves in now." The suspects did not turn themselves in, but detectives identified and arrested all the suspects and recovered evidence including an accidental recording of the planning of the robbery.



24million  
budget

64beds

16,000  
square feet

## Expanding services that can help to reduce recidivism

### Rehabilitation and Re-Entry

In July, the first inmates took their bunks in the newly remodeled and repurposed Rehabilitation and Re-entry (R&R) Facility. First opened in 1969, the building originally began service as a minimum-security facility affectionately known as “The Farm”. In 2008 the building was closed due to structural concerns, but in 2012 the Sheriff’s Office applied for and received \$24m to redesign and expand the building from the Board of State and Community Corrections. The new R&R is a 64-bed facility designed to reduce recidivism. The R&R contains 16,000 square feet of new housing, visiting space, prisoner intake and classroom space providing educational and vocational program areas, interview and counseling rooms, classrooms, and indoor recreation opportunities. Programs are

designed to support inmates in addressing the risk factors that lead to repetitive criminal behaviors and to promote successful reintegration into the community. All inmates housed at the R&R Facility are provided with individual case management to help them successfully engage in in-custody programming and to prepare an individualized re-entry plan for their release. Visiting areas were designed with an emphasis on family reunification and a child-friendly environment. This includes visitor screening and visitation rooms, child friendly waiting areas, bilingual interactive toys, games, and books, community resources and opportunities for inmates to practice newly acquired skills with their children and family members with support from staff.

DAY ON THE BAY  
Regatta  
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sail for  
nonprofit  
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'home' for  
Challenger  
Sports » B1

CIVIL STRIFE  
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offers plan  
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# Santa Cruz Sentinel

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## Letter to Santa Cruz Sentinel

Like everyone, I was relieved to hear that the 19-hour armed standoff in Aptos ended and the two victims are in stable condition. I am abundantly grateful for the actions taken by local law enforcement. Specifically, I'm thankful for how nimbly different law enforcement agencies in the county came to each other's support regardless of jurisdiction. I was impressed with the interview that our County Sheriff, Jim Hart, gave during the crisis. He spoke directly to the suspect calmly and respectfully. This approach was reassuring to me as a parent and public educator in the county, and I'm sure breeds confidence in all who fall under Sheriff Hart's leadership. His demeanor embodied de-escalation and made me appreciative of Sheriff Hart and all those who risk their lives to protect us. Who knows what additional trauma may have occurred if it weren't for such skilled law enforcement agents.

— Scott Turnbull, Aptos



Greg Amundson was among the first to commit to the CrossFit concept.

Monday, August 10, 2018 \$1.50 FAX: (831) 426-5000 WWW.SANTACRUZSENTINEL.COM santacruzsentinel.com

Santa Cruz County Sheriff's Office 2018 Annual Report

THE FIREBREATHER  
Firefighter killed battling blaze

CrossFit trainer travels the world

Greg Amundson puts himself through a rigorous workout at a CrossFit gym in Santa Cruz.

By Wallace Baine  
wbaine@santacruzsentinel.com  
@wallacebaine on Twitter

PLEASURE POINT » If the CrossFit training program can sprout in Santa Cruz and spread worldwide, then why can't "BUI-YATAOO"?  
According to Greg Amundson, who made up the term, it's pronounced "BOO-ee-YAH-too," and, no, it's not a Korean breakfast dish.  
It's an acronym: "Believe Unconditionally in Yourself and the Abilities of Others." Both the word and the phrase are painted on

steeped in CrossFit methods but fueled by an abiding belief that fitness is only the outward manifestation of mental, emotional, even moral fitness.  
"Unless someone is already familiar with me, they'll originally come here for the CrossFit," he said sitting on a box in his otherwise empty studio, "BUIYATAOO" emblazoned above his head. "I use physical training as a hook to capture their attention. In a few weeks, they all realize that there is much more going on here than physical training."  
CrossFit did indeed

The Associated Press  
A U.S. Forest Service firefighter was killed in the Lake Tahoe area after he was struck by a falling tree while battling a wildfire, the second firefighter killed in a California blaze since the summer fire season got underway, officials said.  
The firefighter was hit about 5:30 p.m. Saturday while working in a remote area between the Tahoe Basin Management Unit and Eldorado National Forest, the agency said in a news release. The firefighter's name and age were not disclosed.

A second male firefighter who was also injured in the incident has been treated and released from a nearby hospital, the Forest Service said.  
On July 30, a firefighter was killed by a wildfire in the Inyo National Forest while he scouted the area for ways to fight the blaze. U.S. Forest Service firefighter David Ruhl, of Rapid City, South Dakota, had been on temporary assignment in California, where he was an interim fire management officer for the Big Valley Ranger District.

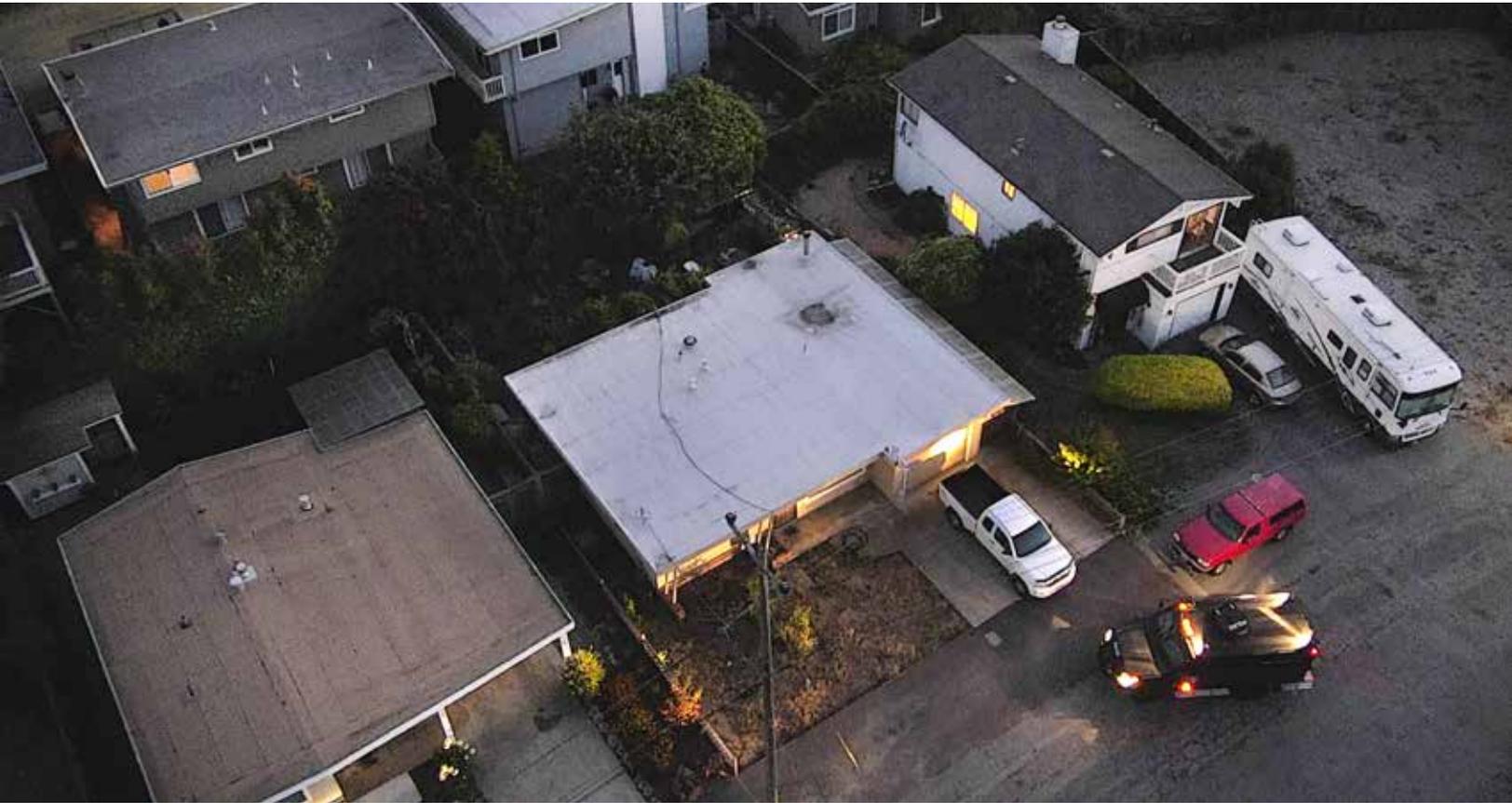
More than 10,000 firefighters have been dispatched to fight 18 wildfires currently burning in drought-stricken California.  
The largest blaze statewide is burning in Lake, Colusa and Colusa counties and prompted the evacuations of hundreds of residents. The wildfire 100 miles north of San Francisco has destroyed 43 residences, 53 outbuildings and eight other structures.

The fire, which has charred more than 107 square miles since igniting July 29, was 70 percent contained Sunday and was expected to be fully contained by Thursday, Cal Fire said.

In Central California, a wildfire was expanding in the Tulare County portion of the Sequoia National Forest.

The Forest Service said the blaze has consumed 2 square miles and posed no threat to any structures by Sunday morning. However, the wildfire, which began with a lightning strike July 31,

# Patrol and Special Teams work in tandem to protect citizens



## Aptos Stand-Off

On August 15th, a 56-year old man with no criminal history broke into a neighbor's home and shot her as she and a friend hid in the bathroom. Deputies responded to the 100 block of Santa Cruz Avenue in Aptos on the report that the women were still in the bathroom and location of the gunman was unknown. Patrol deputies formed a rescue team and got the women out safely. One woman was flown to a trauma center where she was stabilized while the other was treated and released at the scene. Following the shooting the suspect returned to his home and refused to surrender. Deputies and officers from other agencies

contained the area and evacuated residents near the home. As the incident continued the SWAT Team set up a perimeter around the house and crisis negotiators spoke to the suspect throughout the night. After 17 hours the suspect finally surrendered. Dozens of guns and hundreds of rounds of ammunition were found when the house was searched. The bravery of the rescue unit, skills used by special teams, and professional incident management all contributed to the suspect being taken into custody without loss of life. Grateful residents praised deputies for the way the incident was handled.



## Cannabis Compliance Unit

The Cannabis Compliance Unit began operations in August. Deputies work closely with the County Cannabis Licensing Manager to reduce non-regulated cannabis cultivation. In September, Chief Deputy Steve Carney began a temporary assignment to work with the County Administrative Office to create a reliable system for the enforcement of the complex and evolving state laws and county regulations surrounding cannabis.

## Alcohol Compliance Program

The Alcohol Compliance Program began operations in September. The Alcohol Compliance Officer ensures alcoholic beverage retailers follow state law and county regulations by conducting compliance inspections at businesses selling or serving alcohol, investigating sales of alcohol to minors, intoxicated persons or habitual drunkards, proxy alcohol purchase for minors and educating retailers about underage drinking, sales to minors, local licensing standards and requirements.

## Tobacco Prevention Program

The Tobacco Prevention Program began operations in September. The Tobacco Compliance Officer reduces youth access to tobacco products by performing weekly compliance checks on tobacco licensees, issuing penalties to licensees in non-compliance of state laws, partnering with local schools to provide tobacco awareness, education and enforcement, as well as hosting compliance seminars for tobacco retailers.



Managing  
the lawful use  
of substances  
through effective  
programs

## Body Worn Cameras

In October, the Corrections Bureau began using body-worn cameras in all jail facilities. The use of body-worn cameras will increase transparency in jail operations, reduce inmate-on-staff assaults and provide greater protection to our officers against false claims by inmates.

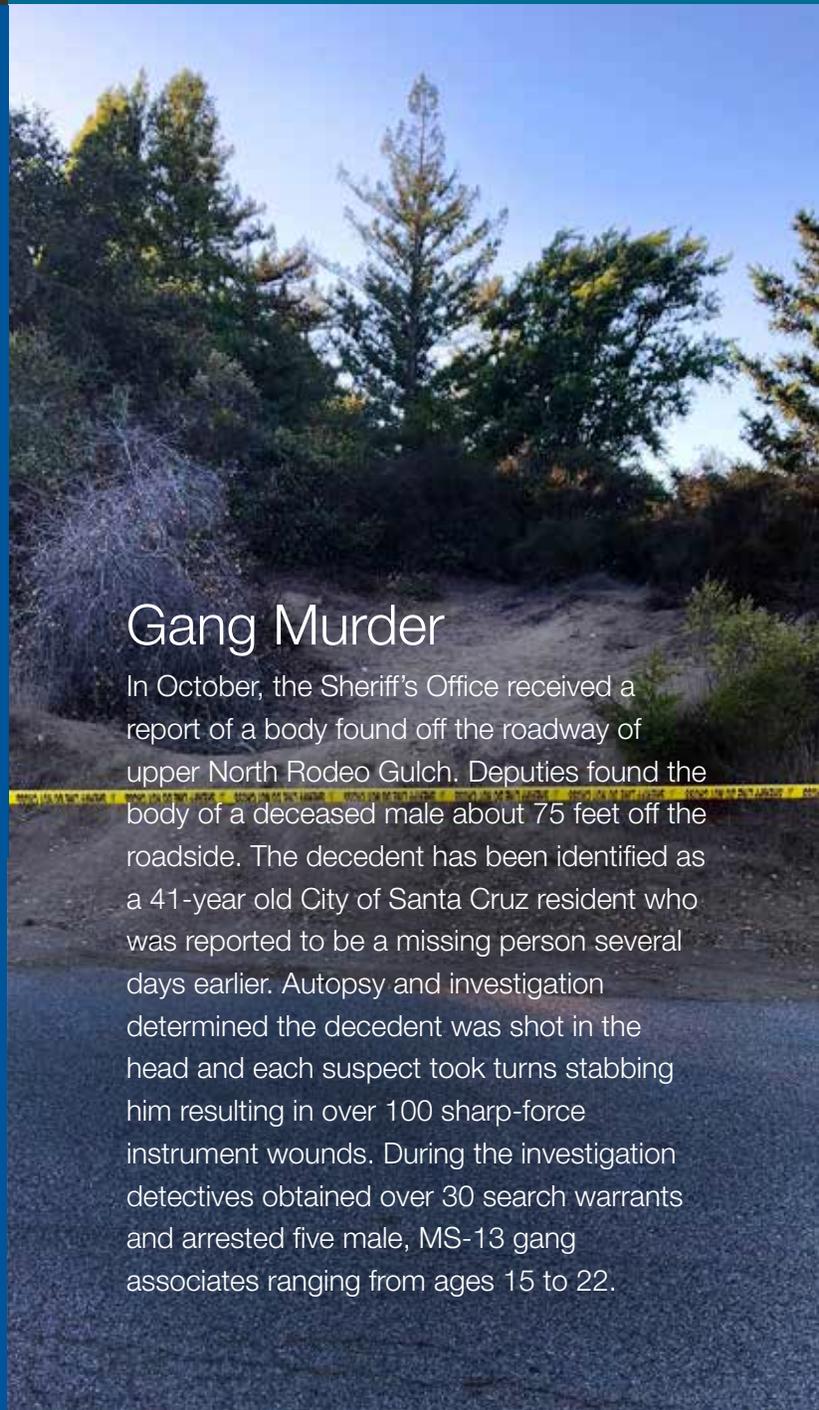


## Emergency Vehicle Operators Course

In September, deputies practiced live driving under normal patrol, pursuit and Code 3 conditions during a one-day, comprehensive in-service EVOC/Driver Awareness Training in coordination with the South Bay Regional Training Public Safety Consortium.

## Gang Murder

In October, the Sheriff's Office received a report of a body found off the roadway of upper North Rodeo Gulch. Deputies found the body of a deceased male about 75 feet off the roadside. The decedent has been identified as a 41-year old City of Santa Cruz resident who was reported to be a missing person several days earlier. Autopsy and investigation determined the decedent was shot in the head and each suspect took turns stabbing him resulting in over 100 sharp-force instrument wounds. During the investigation detectives obtained over 30 search warrants and arrested five male, MS-13 gang associates ranging from ages 15 to 22.



## Butane Hash Oil Lab

On the evening of August 7th, deputies responded to the 1000 block of Cathedral Drive in Aptos for a report of suspicious activity. Upon arrival, deputies contacted a male subject outside a residence and saw numerous items indicative of an ongoing butane hash oil processing operation including butane gas cannisters and BHO. While there, deputies smelled marijuana in the area and found a box truck containing bags of loose-leaf marijuana. Adjacent from the truck, deputies located a pulley/dumbwaiter system which appeared to lead toward the top of a ridge. Deputies obtained a search warrant and served it the next morning finding 3,000 pounds of marijuana, 1,000 grams of processed BHO, 9 firearms including assault rifles and cash. At the top of the ridge they located a closed-loop BHO manufacturing system complete with industrial electrical panels which were estimated to be valued in excess of \$50,000. Due to the system being active and containing pressurized gas, detectives worked with various agencies including the fire department and Environmental Health Department to determine how to take the system down without risking public safety. Following the removal of the drug lab, detectives identified and obtained arrest warrants for two suspects.



Labs frequently explode, injure suspects and endanger neighbors

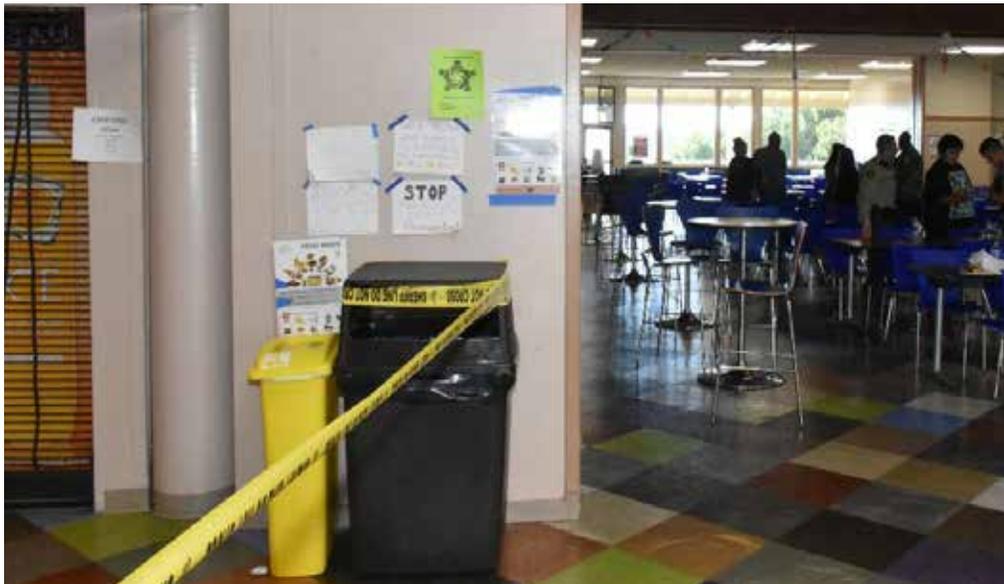
## Davenport Radio Tower

When Cemex ceased operations at the Davenport site, the radio tower located at the site was lost and the radio equipment had to be relocated to a much lower tower resulting in greatly reduced coverage. At the request of the Sheriff's Office, the County Information Services Department installed temporary equipment at Pigeon Point. This partially restored coverage until a new tower in Davenport could be engineered, permitted and built, a multi-year process. In November, a new 85-foot communications tower in Davenport was placed into service and radio coverage was restored to the North Coast.



## Ex-Psychiatric Patient Stabs College Student

On October 31st, a 49-year old man who previously spent years in state mental health hospitals following a 1994 attack on a college professor, walked into the Cabrillo College cafeteria, selected a random victim, and stabbed a 19-year-old female student. Employees restrained the suspect until deputies arrived. The victim was rushed to a bay area trauma center for surgery. The suspect was booked into jail for attempted murder.



Santa  
Cruz  
County  
covers  
over  
**445**  
square  
miles

## PREA Training

In November, the Corrections Bureau completed sexual assault prevention training. Part of our on-going in-service training program, the 8-hour block of instruction covered investigation, reporting requirements and prevention of sexual assault or sexual misconduct in a custody setting. The training re-enforces Sheriff Hart's commitment to the safety of all inmates in our custody and our zero-tolerance policy toward sexual misconduct in jail facilities.

# Reinforcing our commitment to jails that are safe for everyone.

## Armed Robbery Suspect and Parolee Arrested

In December, a series of armed commercial robberies throughout the county occurred over two nights. One of the robberies involved a liquor store in the unincorporated area. Deputies with the Gang Enforcement Team identified a suspect and on December 21st located an apartment in Capitola where he was staying with a dangerous parolee. Early attempts to enter the apartment or get the suspects to come out were unsuccessful, so patrol held a perimeter. Hours later, the robbery suspect, two women and a child voluntarily came out and were detained, leaving at least one other male inside. The SWAT team assumed tactical control, vacated neighbors and sent a robot into the apartment, but were unable to clear closed closet doors. Flash bangs and a canine convinced the parolee to surrender.

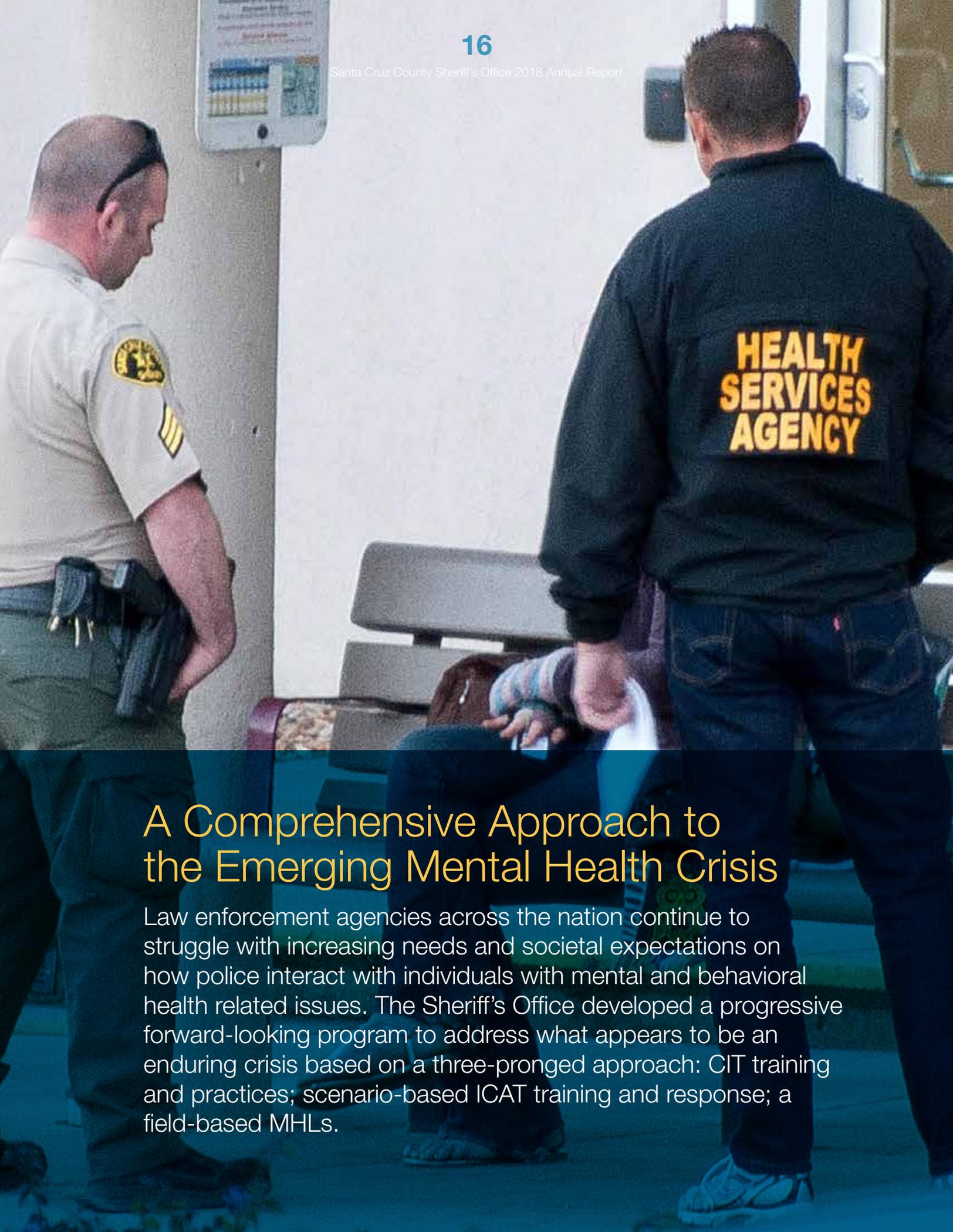




## Beards for SAL Bucks

In November, nearly 100 employees stopped shaving to raise money for the Sheriff's Activity League. Participating employees donated \$50 each to have the chance to grow facial hair during November, raising just under \$5,000. SAL is a 501(c)3 non-profit organization governed and operated by volunteers that relies on donations to serve 800 children ranging in ages from 5 to 18 by providing activities including Junior Giants Baseball, Junior Search and Rescue Academy, FIT SAL (a relays program) and FUT SAL (indoor soccer), at no cost to families. SAL supports our goals of productively engaging youth in pro-social activities and increasing trust between deputies and our youth.





## A Comprehensive Approach to the Emerging Mental Health Crisis

Law enforcement agencies across the nation continue to struggle with increasing needs and societal expectations on how police interact with individuals with mental and behavioral health related issues. The Sheriff's Office developed a progressive forward-looking program to address what appears to be an enduring crisis based on a three-pronged approach: CIT training and practices; scenario-based ICAT training and response; a field-based MHLs.



## 1 CIT Crisis Intervention Team

In February 2017, the Sheriff's Office began offering 24-hour POST-certified Crisis Intervention Team training to deputies to improve de-escalation skills, effectively resolve calls for service involving emotionally distressed persons and make meaningful referrals to mental health professionals. At the end of 2018, 50% of patrol deputies and supervisors had completed CIT training and we continue to work toward training all personnel. In January 2017, the Sheriff's Office, in partnership with County Mental Health, created the CIT Program Coordination Group to promote sustained commitment to the CIT model. Other partners include a representative from the National Alliance on Mental Illness, a lived-experience representative, and representatives from Santa Cruz and Watsonville Police Departments.



## 2 ICAT Integrating Communications, Assessment and Tactics

Calls for service involving Emotionally Distressed Persons (EDP) can be unpredictable and dangerous. Since May 2017, we have provided on-going scenario-based training to improve and practice responding to incidents involving EDPs who are armed with non-firearms weapons. Deputies learn active listening skills, de-escalation techniques, tactical retreat and critical thinking/decision making skills.



## 3 MHL Mental Health Liaisons

Law Enforcement Mental Health Liaisons (MHL) respond with deputies to calls for service involving mental health issues and offer follow up services afterward. The Liaisons provide consultation, training, crisis assessment, crisis intervention, suicide risk assessment and mental health disposition planning for individuals. In November 2014, a half-time MHL began working with the Sheriff's Office and we now have two MHLs working full-time with the agency.

# Projects Under Development

## Focused Intervention Team

Following increased concerns of aggressive behavior throughout the county, but concentrated in the City of Santa Cruz, local leaders and officials asked Sheriff Hart to focus intervention efforts on those offenders who habitually cause trouble but refuse to receive treatment or assistance. The Sheriff's Office is developing a program that will combine deputies and mental health clinicians to identify key offenders, conduct special enforcement operations and engage offenders through evidence-based practices to promote linkage to recovery-focused services.

## Public Safety Job Expo

The Sheriff's Office has been plagued with hiring and retention challenges for years: 60% of deputies and correctional officers have three years or less experience. The Sheriff's Office, in coordination with the Santa Cruz County Law Enforcement Chief's Association, is organizing a public safety job expo to take place February 9, 2019 at the Santa Cruz Warriors stadium. "If we are to continue to be an agency that consistently produces excellence, we must attract and retain intelligent, dedicated and loyal employees to serve and protect Santa Cruz County," Sheriff Hart said, "If we fail to do this, our abilities to fulfill our mission statement will be compromised."

**POLICE, SHERIFF AND SECURITY**

**JOB EXPO**

SATURDAY FEBRUARY 9<sup>TH</sup>, 2019 12pm - 5pm

KAISER PERMANENTE ARENA  
140 Front Street, Santa Cruz

COME MEET RECRUITERS IN A ONE STOP CAREER SHOP FOR PUBLIC SAFETY:

• Law Enforcement • Corrections • Probation • Security

Talk to recruiters, attend workshops, and watch live demonstrations.

**SCHEDULE OF EVENTS**

1 Oral Board Interview Preparation	1:00pm
2 Background Investigations	1:00pm
3 The Academy Experience	2:00pm
4 Completing the Field Training Program	2:30pm
5 Live Fire Demonstration	3:00pm
6 Executive Protection & Special Services	3:30pm
7 Canine Demonstration	4:00pm

The event sponsored by:  
The Santa Cruz County Law Enforcement Chief's Association and The Santa Cruz Warriors



## DNA

Sheriff Hart initiated an ambitious plan to add DNA analysis to our Forensic Services Laboratory. The Forensic Services Director is pursuing lab accreditation and planning for the equipment, procedures and personnel necessary to process DNA. It is anticipated with local DNA processing we will be able to obtain results within 72 hours for cases involving homicide or sexual assault, and within a week for arsons, assaults, burglaries and other felonies. The DNA database will link to state and federal repositories to search for matches. We plan to have a DNA laboratory by 2022.

## Drones

The Sheriff's Office is creating an Unmanned Aerial System Unit to enhance the Sheriff's Office ability to protect lives and property when other means and resources are not available or are less effective. Potential uses include searching for missing persons, responding to explosive or suspicious devices, responding to natural disasters, crime scene documentation, recovery of decedent operations and public safety emergencies involving threat to life.



## Aptos Public Safety Center

We are relocating the Aptos Service Center to the new Aptos Village development. We invited the Probation Department, District Attorney's Office and Second District Supervisor to join us to create multi-agency public safety center to increase and improve services available to the area.



# 2018 RETIREES

YEARS OF SERVICE

JOHN FERRARA 7 YEARS  
KAREN DANNA 10 YEARS  
TRACY HERFINDAHL 10 YEARS  
LAHNIE NOEL 14 YEARS  
CHRISTOPHER LIS 17 YEARS  
CINDY BERLIN 17 YEARS  
CARLA RITTUE 18 YEARS  
PAUL VAN HORSEN 18 YEARS  
ANTONIO GUTIERREZ 23 YEARS  
LISA DAILY 24 YEARS  
ERIC BROWN 26 YEARS  
STEVE BURTON 27 YEARS  
STEPHEN GAGNON 28 YEARS  
COLLEEN O'REILLY 30 YEARS  
PAUL TASHIRO 30 YEARS  
FRED PLAGEMAN 30 YEARS

The Santa Cruz Sheriff's Office employs  
356 public safety champions.

# Our Valued Employees

KIRK R ADNEY  
 DAISY AGUIRRE  
 JACOB AINSWORTH  
 AMANDA AMBROSINO  
 JENNIFER BACHMAN  
 NICHOLAS BALDRIGE  
 DEE BALDWIN  
 JENNA BALDWIN  
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 MARILYNN BASTIAN  
 CAROLE BATIN  
 STEVEN BERLIN  
 LINDA BINGHAM  
 KARY BISAGNO  
 BRIAN BJORKLUND  
 LELAND BLANKENSHIP  
 TREVOR BLOCK  
 CADI BONNEY  
 JEAN-PAUL BOTTEGA  
 DANIEL BRIERLEY  
 MAGGIE BROPHY  
 JORDAN BROWNLEE  
 CHARLES BRZOZOWSKI  
 ROBERT BUCHANAN  
 ELPIDIO BUGAYONG  
 MICHELLE BURHANS  
 WILLIAM BURNETT  
 PATRICIA CAMBEROS-LOPEZ  
 EFRAIN CARBAJAL  
 ANGELICA R CARBAJAL  
 KYLE CAREY  
 STEVE CARNEY  
 EDWYN CARRILLO  
 ENRIQUE CASTILLO  
 CALUM CECIL-WHERITY  
 GABRIEL CERVANTES  
 CYNTHIA CHASE  
 CRISTOBAL CHAVEZ

MAY CHEUNG  
 KEVIN CLAES  
 WENDY CLARK  
 CHRISTOPHE CLARK  
 JOSEPH CLARKE  
 ANGELO CLAUSSEN  
 BRIAN CLEVELAND  
 BRIAN COLE  
 PEACE CONE  
 JAKE COOPER  
 GERALYN CORRALES  
 KURT CORUM  
 KARYN CRAWFORD  
 CRYSTAL CRIVELLO  
 DANIEL CRUZ  
 NICHOLAS CUMMINGS  
 NICHOLAS CURTICE  
 CHRISTOPHE DAVID  
 DANIELLE DAVIS  
 JASON DAWSON  
 ALFONSO DE LA TORRE  
 ROGELIO DE LA TORRE  
 MICHAEL DERR  
 CESAR DESANTOS  
 ARTHUR DIMICK  
 ANNA DINAPOLI  
 COLLEEN DOBBS  
 JOSEPH DOLEN  
 TIMOTHY DOYLE  
 JASON DUNN  
 GREGORY EICKHOFF  
 JEFFREY EISNER  
 ELIZABETH ENGELHARDT  
 NATHAN ENGELHARDT  
 SCOTT ENRICO  
 BRIAN ERBE  
 REYNALDO ESCALANTE-PEREZ  
 DALISSA ESCOBAR

JESUS ESPINOZA  
 PATRICIA ESPINOZA  
 BROOK ESQUIBEL  
 SAMUEL ESTRADA  
 RYAN FAROTTE  
 JASON FENNELLY  
 DEREK FENSTER  
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 DANIEL FREITAS  
 RYAN FULTON  
 FABIOLA GALINDO  
 CASANDRA GALOTTI  
 ROGER GALVIN  
 DAVID GANSCHOW  
 SEAVANA GARCIA  
 NELSON GARCIA  
 MINNIE GERBER  
 MARK GERBER  
 JOHN GETZSCHMANN  
 ROBERT GIDDING  
 GREGORY GIGUIERE  
 FRANK GOMBOS  
 LISA GOMEZ  
 DIANA GOMEZ  
 JESUS GOMEZ-CASTANEDA  
 GABRIEL GONZALEZ  
 JAVIER GONZALEZ  
 ALEX GONZALEZ  
 ERIC GOUKER

NATHANIEL GRAHAM  
 WESLEY GRANT  
 EDWARD GREENE  
 LARRY GRIFFIN  
 CATHERINE GROSS  
 MIGUEL GUTIERREZ  
 DAMON GUTZWILLER  
 JOHN HABERMEHL  
 LAURA HAGEN  
 MARCUS HALLAS  
 DAMON HANCOCK  
 CHRISTOPHE HANKES  
 PETER HANSEN  
 CURTIS HARRISON  
 JAMES HART  
 ERIN HAYES  
 LAURA HERNANDEZ  
 GUILLERMO HERNANDEZ  
 ALDO HERNANDEZ GAMA  
 DIANA HOLLAND  
 RUTH L HONG  
 RANDALL HOP  
 KARINA HUERTA  
 KATHRYN HUNT  
 TRAVIS HUNTSMAN  
 MARGO HUNTSMAN  
 TERESA IANNUZZO  
 LAURA J INIGUEZ  
 CHAD E IRA  
 STEPHEN JAQUEZ JR.  
 JESSICA JIMENEZ  
 JOSHUA JOHNSON  
 CHRISTINE JONES  
 CHRISTOPHE JONES  
 ARISTON F JORGENSON  
 KYLE KEKIC  
 RYAN KENNEDY  
 KELLY KENT

NATHANIEL KENVILLE  
 KRISTOPHER KOENIG  
 DARRYL KRINER  
 MICHAEL LAMBERT  
 MARK T LAMOTHE  
 GREGORY LANSDOWNE  
 GINA LAPIOLI  
 SHON LEONETTI  
 ROSEANNE LESO  
 TODD M LIBERTY  
 CLAUDIA LLAMAS PADILLA  
 JENNIFER E LLOYD  
 SERGIO LOPEZ  
 DAISY LOPEZ  
 SOCORRO LUNA  
 MICHAEL MACDONALD  
 DAVID M MADISON  
 LUIS MADRIGAL SOSA  
 GABRIELA MAGANA  
 JOY MAGI  
 JORDAN MALONE  
 ANDREW MARTINEZ  
 LEONEL MARTINEZ  
 OMAR MARTINEZ  
 JOE MATA  
 KYLE MATSON  
 ALEXANDER MATTHEWS  
 COURTNEY MCCALL  
 ANDREA MCCHESNEY  
 ROBERT MCCLURE  
 JOSHUA MCKIM  
 MATTHEW MCMAHON  
 CHRISTOPHE MEDINA  
 MITCHELL MEDINA  
 SAMI MEDINA  
 ERASMO MEDRANO  
 SALVADOR MEJIA  
 LUIS MELGOZA

ROBERTO MENDEZ  
 FIDEL MENDOZA  
 JORGE MENDOZA  
 ROBIN MITCHELL  
 KRISTEN MITCHELL  
 ERIK MIYOSHI  
 FERDINAND MONTEJO  
 VICTOR MORA  
 ROY MORALES  
 JAVIER MORALES  
 HUGO MORENO  
 JASON MORGAN  
 YESICA MOSQUEDA  
 EDUARDO MOYA  
 JUAN MUNGUIA  
 JACOB MUNOZ  
 FREDERICK F MURPHY  
 DAREN O'BRIEN-KERR  
 ANTHONY OCAMPO  
 MARC O'HARA  
 EDWARD OHYE  
 BIANCA ORTIZ GALLEGOS  
 NICOLE OTTAVIANO  
 RAFAEL PACHEGO  
 JOSHUA PASTOR  
 YAKZZEL PASTRANA  
 JARROD PATRICK  
 STEPHEN PATZKE  
 MELINDA PAYNE  
 JOHN PERERA  
 FREDERICK PLAGEMAN  
 SERGIO PONCE LUNA  
 JORGE PORRAS  
 NOEMI POULIN  
 HEATHER PRESLEY  
 JACOB PRUGER  
 MICHAEL PRUGER  
 MATTHEW PURSLEY

LINDA RAGAN  
 TRAVIS RAKES  
 CESAR RAMIREZ  
 SALVADOR RAMIREZ  
 JOSE RAMIREZ III  
 WENDY RAMM  
 ANTHONY RAMOS  
 PAUL RAMOS  
 EMMA RAMPONI  
 MARC RANIA  
 JOHN REED  
 GENEVIEVE REILMANN  
 DREW RENWICK  
 YESENIA REYES SUAREZ  
 MARCOS RIOS  
 DANIEL ROBBINS  
 ADAM ROBERTS  
 JAVIER ROBLES  
 MONICA ROCHA  
 ANNALISE RODRIGUEZ  
 MICHELLE RODRIGUEZ  
 JAMES ROSS  
 JESSICA ROSS  
 SCOTT ROTTMAN  
 AMANDA ROWE-KAIRYS  
 SUSAN ROZARIO  
 ETHAN RUMRILL  
 STEVEN RYAN  
 KATHY SAMMS  
 ATHENA SANCHEZ-ECHEVARRIA  
 CARA SANDOVAL  
 TIM SANFORD  
 MICHAEL SAVAGE  
 IAN SCHEEL DRILLINGER  
 KARL SCHIRRMACHER  
 POLLY SCHULZE ELSER  
 BRANNON SCIANNA  
 RACHAEL SEAVERS  
 JORDAN SEGAL  
 QIANA SERRANO  
 CHRISTOPHE SHEARER  
 LESLIE SHERBOURNE  
 TENG-SHUNG SHIAH  
 RYAN SHILLITO  
 TATIANA SHLAFER  
 NAOMI SILVA  
 STEPHEN SILVEIRA  
 JEFFREY SIMPSON  
 JAMES SINNOTT  
 APRIL SKALLAND  
 KERRI SMITH  
 DOUGLAS SMITH  
 TAMARA SMITH  
 JESSICA R SMITH  
 ABIGAIL E SOLANO  
 NICHOLAS A SOLANO  
 MICHAEL R SOLARI  
 SARA E SORCIA  
 JENNA A SPARK  
 ALEXANDER G SPENCER  
 CAROL E SPENCER  
 BENJAMIN M STANDEN  
 CHRISTINE F SWANNACK  
 PAUL K TASHIRO  
 MICHELLE D TAYLOR  
 KYLE L TAYLOR  
 JESSICA TERAN-MURILLO  
 BRENDA TOWNSEND  
 MARK TRITENBACH  
 MALLORY TURNER  
 EMILY TURNQUIST  
 KRYSTIN URETA  
 CASSIE ANN URQUIDEZ  
 MARRA UVA  
 JACQUELINE VALADEZ  
 DAHNA VALDIVIA  
 MARISELA VALLE  
 LISA ANN VAN DIEN  
 PAUL VAN HORSEN  
 LISET VARGAS  
 BENJAMIN M VARGAS  
 ERICA VASQUEZ  
 DANIEL VASQUEZ JR  
 VICTOR VEGA CANIZAL  
 JOSEFINA VELASCO  
 JEREMY VERINSKY  
 JESUS VILLARREAL  
 CESAR VIZCAINO  
 LETICIA VIZCARRA  
 CHRISTY WALKER  
 AUGUST L WALTRIP  
 ANTHONY WARD  
 KYLE WARD  
 NICOLE WATSON  
 KYLE WEHRMAN  
 KAREN WELLS  
 ZACHARY WEST  
 CAMERON WHEELER  
 RODERICK WHITLEY  
 CRAIG WILSON  
 JOSHUA WOOLLEY  
 MARK YANEZ  
 ANDRE YNIGUEZ  
 ROBERT YNIGUEZ  
 RYAN YORK  
 JOSE ZAMORA  
 ADRIANA ZARAGOZA  
 LAUREN ZEPHRO  
 EVAN ZIGMAN  
 TROY ZUBE

## Medals, Awards and Commendations

Sergeant Nick Baldrige	DISTINGUISHED SERVICE MEDAL
Deputy Leland Blankenship	SHERIFF'S COMMENDATION
Corrections Officer Pete Bugayong	LIFE SAVING AWARD
Deputy Daniel Cruz	SHERIFF'S COMMENDATION
Deputy Michael Derr	SHERIFF'S COMMENDATION
Deputy Elizabeth Engelhardt	LIFE SAVING AWARD
Corrections Officer Samuel Estrada	LIFE SAVING AWARD
Corrections Officer Fabiola Galindo	LIFE SAVING AWARD
Deputy Robert Gidding	LIFE SAVING AWARD
Deputy Greg Giguere	SHERIFF'S COMMENDATION
Deputy Randall Hop	MEDAL OF MERIT
Deputy Darryl Kriner	LIFE SAVING AWARD
Sergeant Shon Leonetti	LIFE SAVING AWARD
Deputy Daniel McCall	SHERIFF'S COMMENDATION
Corrections Officer Yakzzel Pastrana	LIFE SAVING AWARD
Deputy Heather Presley	SHERIFF'S COMMENDATION
Deputy Jacob Pruger	LIFE SAVING AWARD
Deputy Anthony Ramos	PURPLE HEART MEDAL
Deputy Drew Renwick	LIFE SAVING AWARD
Deputy Adam Roberts	MEDAL OF MERIT
Deputy Jordan Segal	LIFE SAVING AWARD
Sergeant Jeff Simpson	LIFE SAVING AWARD
Deputy Doug Smith	MEDAL OF MERIT
Corrections Officer Jessica Smith	LIFE SAVING AWARD
Deputy Jenna Spark	LIFE SAVING AWARD

Deputy Alex Spencer	MEDAL OF MERIT
Deputy Michael Stephens	LIFE SAVING AWARD
Corrections Officer Rachael Seavers	LIFE SAVING AWARD
Corrections Officer Marra Uva	LIFE SAVING AWARD
Deputy August Waltrip	MEDAL OF VALOR
Supervising Corrections Officer Kyle Ward	LIFE SAVING AWARD
Corrections Officer Joshua Woolley	LIFE SAVING AWARD
Deputy Ryan York	LIFE SAVING AWARD

**Deputy Pacheco** earned a 10851 pin from the California Highway Patrol for his work in the recovery of stolen cars.

**Deputy Escalante** earned a 10851 pin from the California Highway Patrol for his work in the recovery of stolen cars.

## 2018 Employees of the Year

### Operations

Detectives **Chris Shearer, Socorro Luna** and **Zach West**

### Corrections Bureau

Supervising Corrections Officer **Brook Esquibel**

### Administration Bureau

Program Coordinator **Monica Rocha**

**2018** SANTA CRUZ COUNTY SHERIFF'S OFFICE  
EMPLOYEE OF THE YEAR AWARDS

DEPUTY SHERIFF	CORRECTIONS OFFICER	PROFESSIONAL STAFF
CHRIS SHEARER SOCORRO LUNA ZACH WEST	BROOK ESQUIBEL	MONICA ROCHA
DANIEL ROBBERS 2017	ADRIANA ZEPEDA 2015	ANDREA MCHESNEY 2017
KYLE MATSON 2016	MICHAEL SANGLE 2016	LENA GELBERG 2016
DANIEL CRUZ 2015	MARSH WELLS ALFONSO DE LA TORRE ROQUELO DE LA TORRE KYLE WARD 2015	SUSAN ROZMANO 2015
JUSTIN SSW	IVAN FULTON	LINDA SINGHRA

# The Sheriff's Office

Our mission is to ensure public safety in Santa Cruz County. We accomplish this through open communication and collaboration with our community as well as continuous professional development of staff to address crime and promote innovative corrections solutions.

## Organization Description

Sheriff Jim Hart is an elected official and the county's chief law enforcement officer. Sheriff's Office employees are responsible for law enforcement services including patrol and criminal investigations in the county's unincorporated areas, operating the adult corrections system, providing court security for the Superior Court, and providing coroner and civil services throughout the county. The Sheriff's Office consists of three bureaus: Administration, Operations, and Corrections. Personnel include 167 sworn officers, 119 corrections officers and 70 professional staff.

## Serving the Unincorporated Areas of Santa Cruz County

Santa Cruz County consists of 441 square miles with a population of 276,603 residents, including the four incorporated cities of Santa Cruz, Watsonville, Capitola and Scotts Valley.

There are 143,960 residents living in the 26 distinct census-designated places in the unincorporated areas of the County: Amesti, Aptos, Aptos Hills-Larkin Valley, Ben Lomond, Bonny Doon, Boulder Creek, Brookdale, Corralitos, Davenport, Day Valley, Felton, Freedom, Interlaken, La Selva Beach, Live Oak, Lompico, Mount Hermon, Pajaro Dunes, Paradise Park, Pasatiempo, Pleasure Point, Rio del Mar, Seacliff, Soquel, Twin Lakes and Zayante.



# Communications Plan

## Public Outreach

### Website

Our website is an important tool for engagement and transparency. Users can report an abandoned vehicle, check on an arrest warrant, obtain forms, see if an inmate is in jail, request a home vacation check and schedule workplace violence preventing training. We provide important information to the public including media releases, arrest logs, our complete policy manual, stop data, use of force data, jail inspection reports, our annual report and ways to contact us.

### Facebook

Nearly 28,000 people follow us on Facebook, allowing us to provide information to the public at any time, acknowledge community members for their participation in keeping our community safe and promoting positive projects and events.

### NextDoor

We regularly use NextDoor to message over 37,000 residents in 151 neighborhoods regarding crime alerts, trends and crime prevention information.

### Twitter

We use Twitter to notify our 2,475 followers of road closures, natural disaster and other sudden and unexpected events that impact our communities.

### Media Releases and Press Conferences

We frequently issue media releases to provide information to the public. We schedule press conferences to inform the public about major events that impact the county.

### Sheriff's Advisory Team

Sheriff Jim Hart meets monthly with the Sheriff's Advisory Team, a group of volunteers who live and work in Santa Cruz County, to obtain feedback concerning public safety related issues.

### Public Meetings

We schedule public meetings to inform and receive public feedback, particularly when it concerns controversial issues such as the use of surveillance technology.



Connecting with our 143,960 residents



## Annual Report

The Sheriff's Office publishes a comprehensive annual report that is available on our website.

## School Safety, School Lockdown and Workplace Crime Prevention Presentations

We provide workshops to reduce the likelihood of violence and prepare for emergencies in schools, businesses and places of worship.

## Community Events

The Sheriff's Office participates in community events including National Night Out, the County Fair, Wharf to Wharf Race, the World's Shortest Parade and many others.

The Sheriff's Office works diligently to create effective channels of communication within our community.

## Law Enforcement Ride Along

Community members can ride along with a deputy to better understand the challenges facing local law enforcement.

## Jail Tours

Community members can tour jail facilities to see how inmates are treated and better understand our efforts to prepare inmates to productively return to the community.

## Youth Academy

The School Resource Officer Team hosts an annual 6-week Youth Academy for students attending Aptos, San Lorenzo Valley and Soquel High Schools to increase trust between law enforcement and young people.

## Internal Communications

### Sheriff's Weekly Video Message

Sheriff Hart posts a weekly video message to all staff to keep everyone informed about new projects, important developments and praise good work.

### Quarterly Supervisors and Managers Meeting

Sheriff Hart and the Executive Management Team meet regularly with supervisors and managers from the Operations, Corrections and Administration Bureaus to improve operations and encourage teamwork.

### Quarterly Labor Association Meeting

Sheriff Hart and the Executive Management Team meet regularly with board members from the Deputy Sheriff's Association and the Correctional Officer Association to receive input and provide the associations a forum to discuss areas of mutual concern.

### Employee-Sheriff Open Door Meetings

Sheriff Hart regularly schedules one-on-one meetings with employees from all Bureaus to get a personal perspective on the work they do and the challenges they face.

### Sheriff's Office Newsletter

The Sheriff's Office publishes a monthly newsletter that is distributed to all staff and retirees to convey information, praise good work and foster a sense of community.



# 2018 By the Numbers

**356** Number of Employees  
 Deputies: **167**  
 Correctional Officers: **119**  
 Professional Staff: **70**

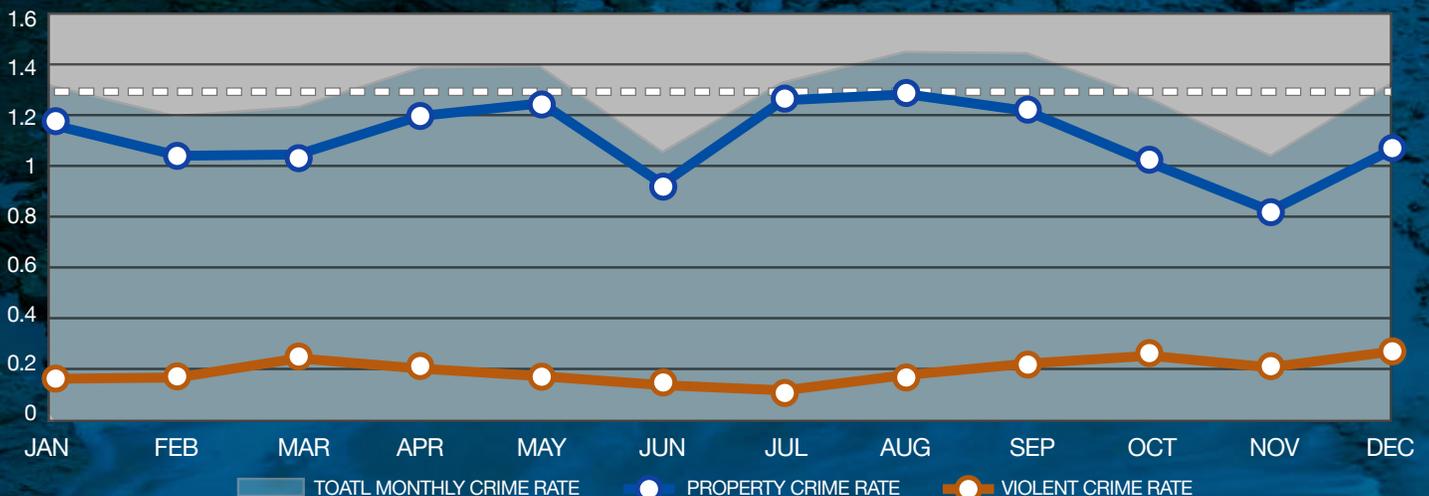
**52** Newly Hired Employees  
 Deputy Sheriff Trainees: **29**  
 Correctional Officer Trainees: **15**  
 Professional Staff: **8**

**\$109,000,000** Total Budget  
 Operations: **\$37,924,925**  
 Corrections: **\$45,790,482**  
 Administration: **\$17,320,762**  
 Court Security: **\$7,977,724**

**23,638** Number of Training Hours Completed  
 Deputies: **19,424**  
 Correctional Officers: **4,214**

## Comparative Crime Rates per 1,000 Residents Unincorporated Santa Cruz

12 MONTH SHF CRIME RATE	STATE OF CALIFORNIA CRIME RATE*	12 MONTH SHF PROPERTY CRIME RATE	STATE OF CALIFORNIA PROPERTY CRIME RATE	12 MONTH SHF VIOLENT CRIME RATE	STATE OF CALIFORNIA VIOLENT CRIME RATE
15.52	29.63	13.35	24.91	2.01	4.50



\*2017 (most recent data available)

--- 12 MONTH AVERAGE

**113,078** Calls for Service

**11,094** Number of Reports

**2,594** Arrests and Misdemeanor Citations to Appear, Adult and Juvenile

**12,787** Park Checks

**14,676** School Checks

**1,691** Foot Patrols

**5,601** Electronic Field Interviews

**3,651** Calls for Service Involving Emotionally Distressed Persons

**1,063** Cases Assigned to Investigations

**455** Reportable Deaths

**199** Autopsies

**110** Crime Scenes Processed

**99** Latent Print Identifications

**214** Cell Phones and Computer Examinations

**57,496** Body Worn Camera Segments (Operations)

**11,326** Property and Evidence Items Received

**86** Home Crime Prevention Inspections

**240** Abandoned Vehicles Abated

**120** Number of Sheriff's Office Volunteers

**484** Average Persons in Custody Per Day

**9,092** Jail Bookings (All Agencies)

**3,991** Admissions to Housing

**2,150** Recovery Center Diversions

**164** Average Daily Number Supervised by Custody  
Alternatives and Work Release

**514,248** Number of Inmate Meals Served

**228,585** Number of Inmate Medication Doses  
Administered

**1,824** Edged Weapons Prevented from Entering Courts

**56** Number of Inmate Programs, Activities and Services

**\$179.50** Daily Jail Rate

# Administration Bureau

The Administration Bureau serves as the support system for the Sheriff's Office by overseeing information management systems, budget forecasting and preparation, civil process services, payroll and financial accounting, media relations, records management, recruitment and hiring, social media, and professional standards for the Sheriff's Office. This year, the Sheriff's Administration Unit was tasked with setting up both the Alcohol Compliance Program and Tobacco Prevention Programs. The programs required written procedures, classifying and hiring assigned deputies, developing literature about the program and reaching out to the alcohol and tobacco related businesses. Both programs began operations in September.



## Fiscal Management

The Sheriff's Office Fiscal Management and Analysis Unit administers the budgets of the Administration, Operations, and Corrections Bureaus. The unit manages a \$109 million budget as well as accounts payable and accounts receivable and personnel and payroll services to the office.

## Records Management

The Records Division operates the Records Management System and County Arrest Warrants system.

## Civil Process

Civil Process is responsible for serving various types of legal documents in both the unincorporated and incorporated areas of Santa Cruz County. Some of the documents include small claims actions, summons and complaints, subpoenas, restraining orders, eviction process and civil bench warrants.

## Recruitment and Hiring

The Recruitment and Hiring Unit is responsible for projecting future recruitment needs and attracting qualified applicants. The unit is responsible for hiring uniformed and professional staff. In 2018, 52 new employees were hired: 29 deputy sheriffs, 15 correctional officers and 8 professional staff.

## Professional Standards and Conduct

Professional Standards investigates complaints and claims, conducts administrative investigations and is the Public Information Officer.

# Operations Bureau



## Patrol Division

The Patrol Division provides 24-hour emergency and non-emergency services to the unincorporated areas of Santa Cruz County. Sheriff's Deputies are assigned to one of two patrol teams: A or B and work day shift, swing shift or night shift to provide services to 11 specific areas within the county.

## Proactive Policing

Patrol deputies are uniquely qualified to respond to emergencies and service calls that need immediate attention, but they are also the most visible and accessible officers. Their presence and engagement in the community prevents crime and reduces fear.



In 2018, the Sheriff's Office received or initiated **113,078** calls for service.

## Social Media

Deputies frequently post to our social media site to let the public know what is happening in real time, help locate missing people, identify criminal suspects and alert the public to crime scams.

# Deputies use discretionary time to perform proactive policing

## School Checks

Schools are our most important local community resource. We believe we should be present during school hours to reassure students, parents and school staff and after hours to protect schools from vandalism, theft and trespassing.

## Park Checks

Everyone should feel safe at the park. When they don't feel safe, those who abuse the rules and norms make the park their own. Frequent checks and proactive, positive contacts make the parks safer and more enjoyable for everyone.

## Foot Patrol

Research indicates that citizens who have informal face-to-face contact with law enforcement officers have the lowest fear of crime and highest satisfaction with the police, followed by those who have seen law enforcement officers on foot patrol. Getting out of our cars is the most effective way to get to know people and reassure the public we are involved in community.

## Electronic Field Interviews

Deputies contact thousands of people a year during calls for service, many of whom are acting suspiciously. Using smart phones, deputies obtain identifying information about those persons which may be used later to investigate a crime, develop information sources and create a record of contacts.

## Mental Health Liaison Referral

Deputies encountering a situation involving an emotionally distressed person complete a Mental Health Referral on their smart phone, which is then sent automatically to mental health clinicians to evaluate for services and follow up, greatly increasing our ability to offer help to people who need it most.

## Patrol Service Plan (PSP)

The PSP is an organized method to sustain coordinated activities between patrol shifts at a specific location for a specified time period in response to ongoing issues identified by beat deputies. The PSP directs patrol activities to address isolated, short-term issues where patrol work will prevent crime, result in apprehension or reassure the public by our response.

## Gang Enforcement Team (GET)

The Gang Enforcement Team suppresses gang activities through directed patrol and enforcement, service of search warrants and probation-related searches and gathering intelligence. In 2018, GET seized 37 firearms, performed 130 probation or parole searches and conducted 35 investigations concerning persons prohibited from possessing firearms in APPS (Armed Prohibited Person System).

## Investigations Division

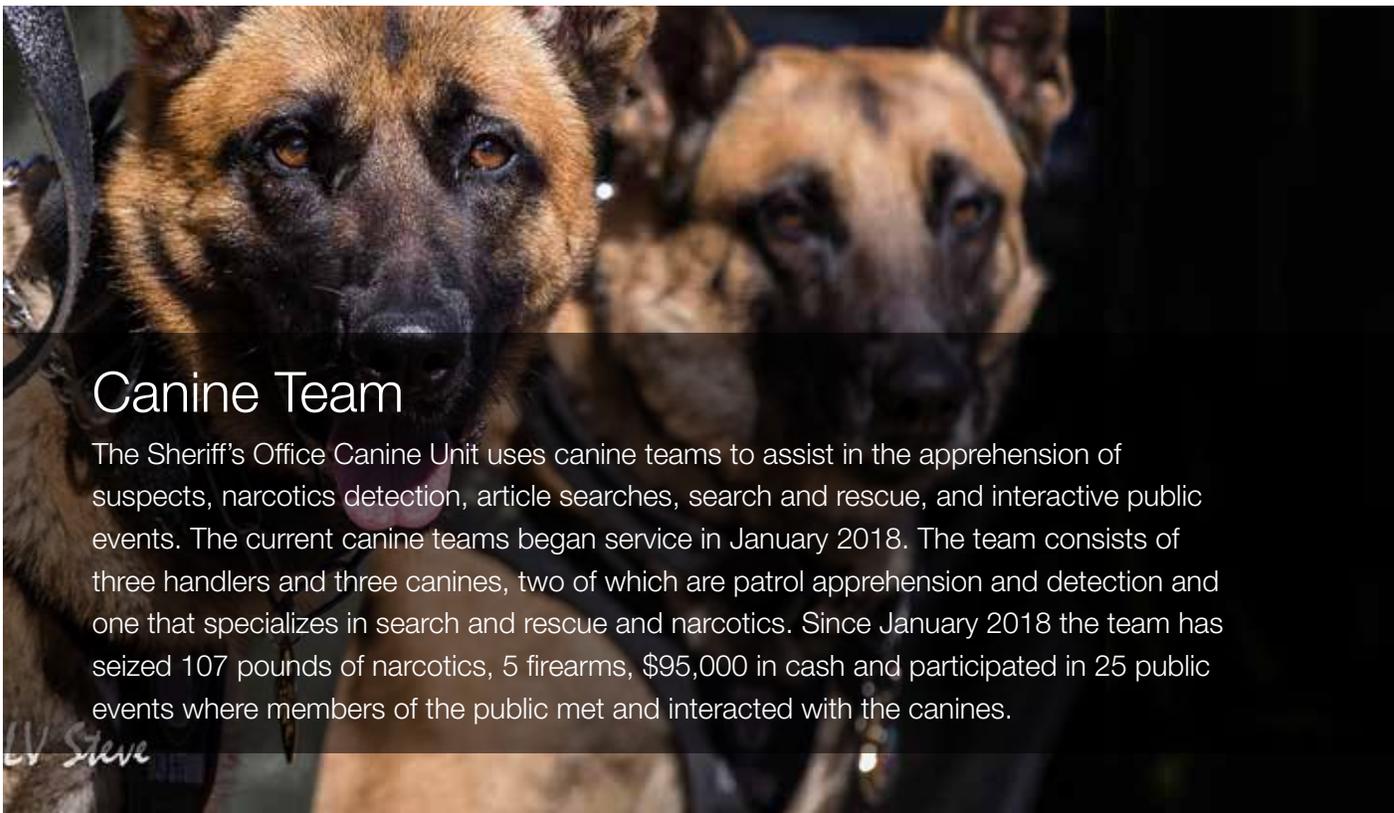
The Investigations Division investigates major crimes that require advanced training, technical skills, specialized resources and close coordination with other agencies.

## Crime Analysis

The crime analyst collects and analyzes statistical information such as crime trends and internal work metrics. Information is sorted and organized to produce weekly, monthly and quarterly reports that can help law enforcement managers direct agency resources to prevent, reduce or respond to crime trends. Because the crime analyst is comfortable utilizing multiple sources of information, they are often called upon to assist criminal investigations where important information may be difficult to find. The crime analyst also helps patrol staff determine where crime hot spots are occurring in their assigned patrol areas to develop action plans.

## Person Crimes Unit

This unit is responsible for investigating homicide, robbery, aggravated assault, domestic violence and physical elder abuse cases. They also perform in-depth reviews of mental health detentions. In 2018, arrest clearance rates for homicide, robbery and aggravated assault were all higher than the state-wide average.



## Canine Team

The Sheriff's Office Canine Unit uses canine teams to assist in the apprehension of suspects, narcotics detection, article searches, search and rescue, and interactive public events. The current canine teams began service in January 2018. The team consists of three handlers and three canines, two of which are patrol apprehension and detection and one that specializes in search and rescue and narcotics. Since January 2018 the team has seized 107 pounds of narcotics, 5 firearms, \$95,000 in cash and participated in 25 public events where members of the public met and interacted with the canines.

*by Steve*



## Coroner and Pathology

This unit conducts legally required medicolegal investigations to determine cause and manner of death. The Coroner Unit is comprised of a forensic pathologist, a sergeant, three detectives and a coroner forensic technician. In 2018, there were 455 reportable deaths resulting in 199 autopsies and 93 external examinations.

## Property Crimes Unit

This unit is responsible for investigating residential and commercial burglaries, identity theft and financial crimes against the elderly. In 2018, the arrest clearance rate for burglary was significantly higher than the state-wide average.

## Sexual Assault Crimes Unit

This unit is responsible for investigating cases including sexual assault allegations involving children and adults, physical child abuse, sex offender registration compliance and missing persons. In 2018, the arrest clearance rates for rape was consistent with the state-wide average.

## Special Enforcement Team

The Special Enforcement Team (SET) investigates drug sales and butane honey oil operations. In 2018, SET served 57 search warrants.

## Forensic Services Division

The Forensic Services Division includes the Crime Laboratory and Property and Evidence. It is situated in a state-of-the-art building which includes a new laboratory, evidence facility, morgue and other support facilities, located at Sheriff's Headquarters in Santa Cruz.

The Forensic Services Director manages several professional classifications including the Forensic Services Supervisor, Criminalists and Property and Evidence Clerks.

## Crime Laboratory

The Crime Laboratory section is staffed by criminalists specializing in latent print examination, computer forensics and crime scene investigation. Additional disciplines may be added in the future depending on funding opportunities and demand for services.

## Latent Prints

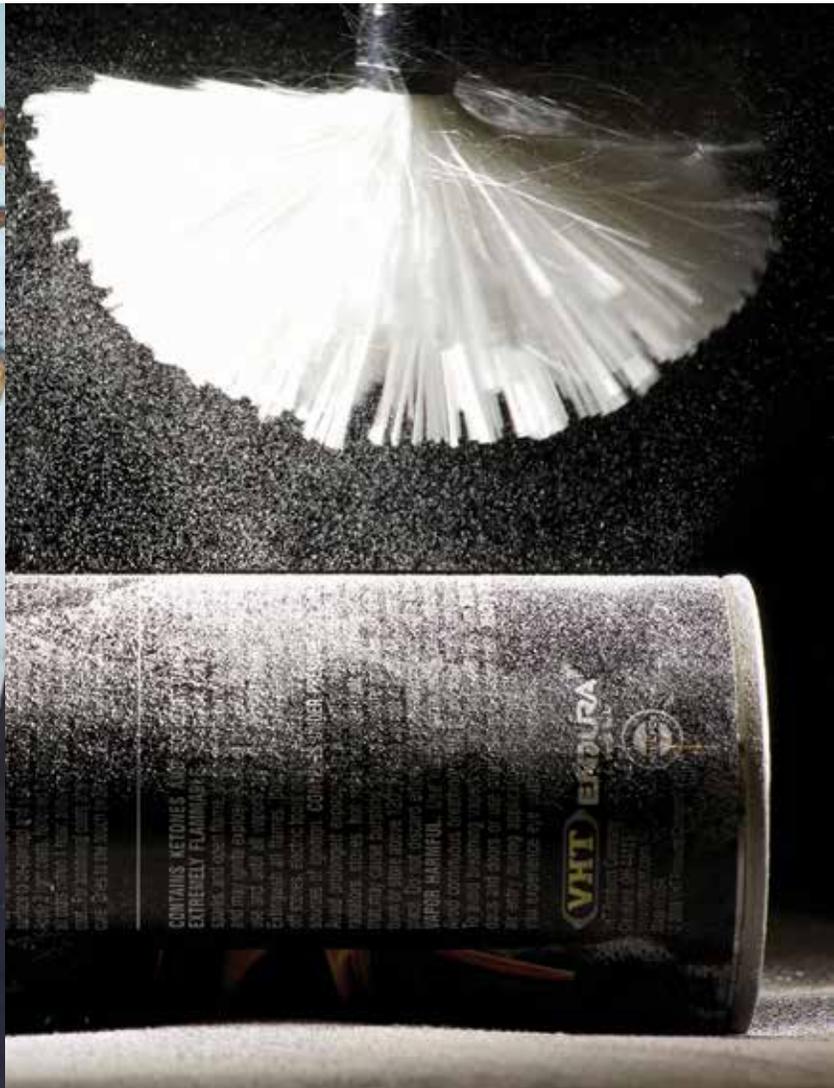
The Sheriff's Office maintains a local database of searchable fingerprints and palm prints known as AFIS (Automated Fingerprint Identification System). The latent print examiners search latent prints through the local database, as well as the California Department of Justice and FBI. In 2018, there were 99 latent print identifications.

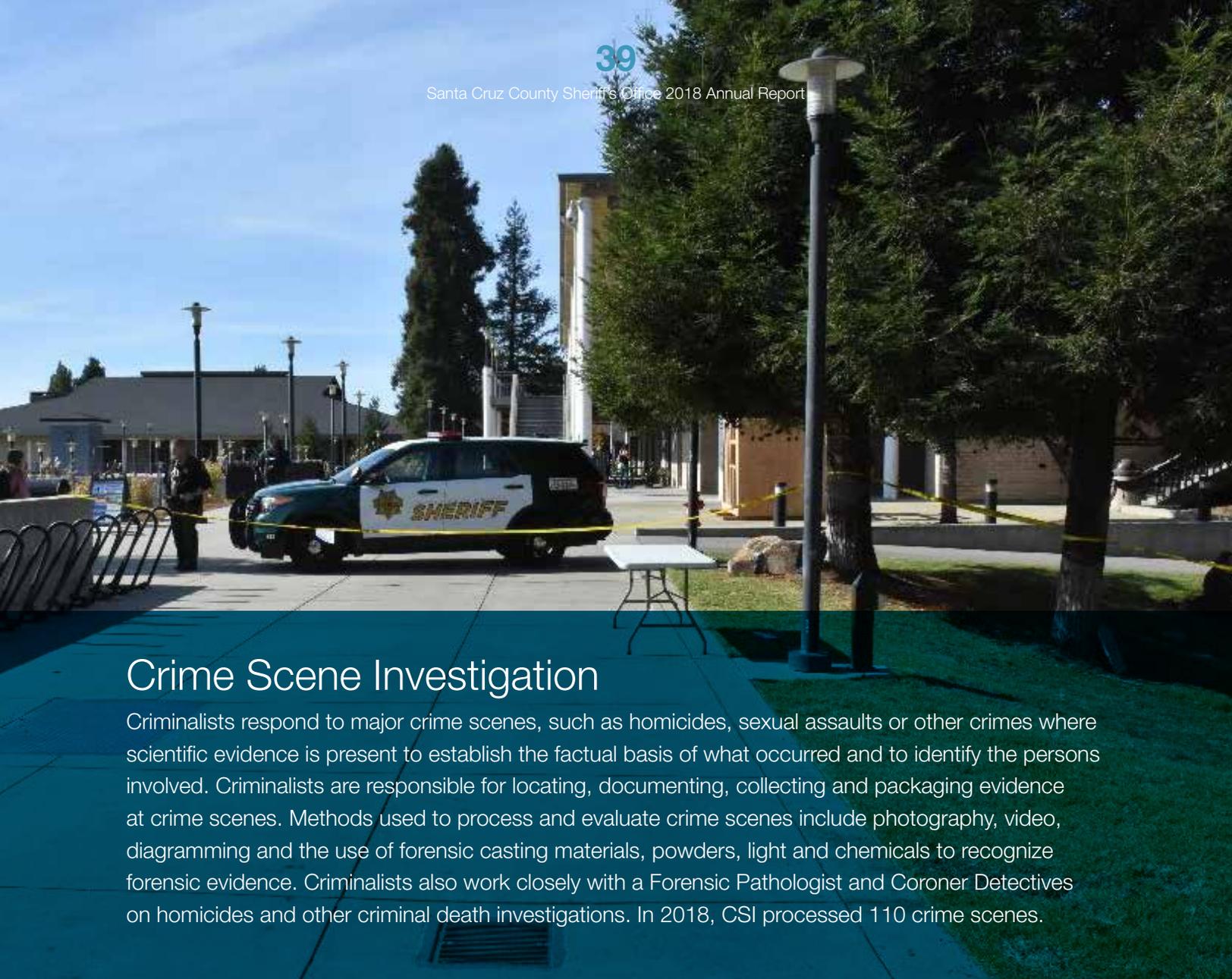
## Digital Evidence

Criminalists specialize in computer forensic processing and data recovery contained in computers, cell phones and other electronic devices. Due to the proliferation of electronic devices and social media, computer forensics figures prominently in the investigation of all types of crimes. In 2018, there were 214 examinations of cell phones and computers.

## Property and Evidence Section

The Property and Evidence Section is responsible for the intake, storage and disposition of evidence. In 2018, P&E received 11,235 items and released 11,598 items.





## Crime Scene Investigation

Criminalists respond to major crime scenes, such as homicides, sexual assaults or other crimes where scientific evidence is present to establish the factual basis of what occurred and to identify the persons involved. Criminalists are responsible for locating, documenting, collecting and packaging evidence at crime scenes. Methods used to process and evaluate crime scenes include photography, video, diagramming and the use of forensic casting materials, powders, light and chemicals to recognize forensic evidence. Criminalists also work closely with a Forensic Pathologist and Coroner Detectives on homicides and other criminal death investigations. In 2018, CSI processed 110 crime scenes.



Detectives completed **1,063**  
criminal investigations.

# Community Policing Division

The Community Policing Division provides long-term solutions to identify and alleviate the causes of crime and issues affecting citizens' sense of security in Santa Cruz County. The Sheriff's Office has long believed that community policing should play a large part in our law enforcement model. The belief grew with the implementation of the 21st Century Policing model. We have four Service Centers and two Substations located within the communities we serve.

## School Resource Officer Team

School Resource Officers (SRO) are deputies whose roles within the schools is to prevent and investigate crimes and respond to emergencies. SROs increase campus safety for students, staff and visitors and promote positive interactions between youth and law enforcement. SROs do not administer school discipline or use the criminal justice system as an intervention for non-criminal matters. Full-time SROs are assigned to Aptos, San Lorenzo Valley and Soquel High Schools.

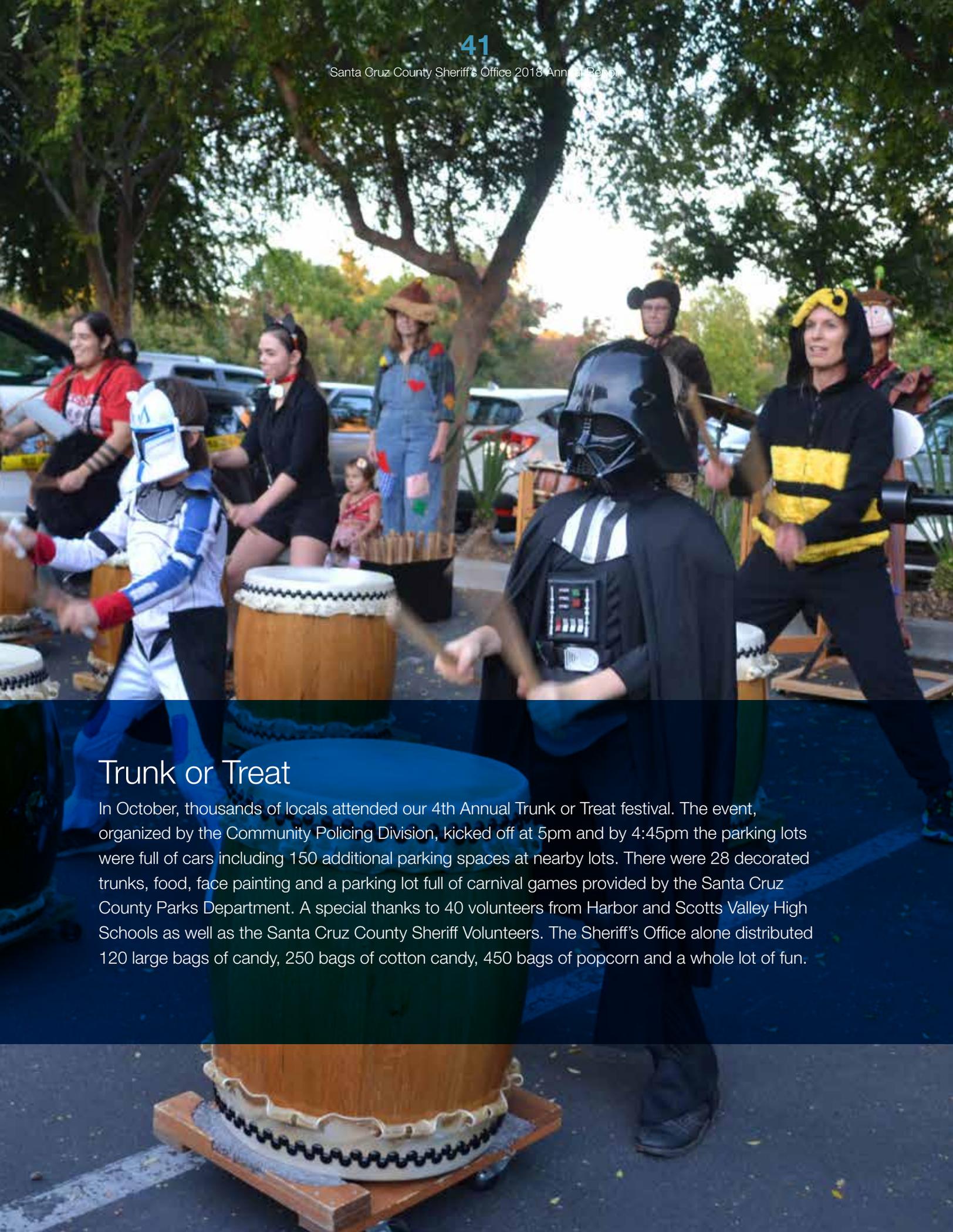
## Youth Academy: Engaging Young People

The School Resource Officer Team hosts an annual 6-week Youth Academy for students attending Aptos, San Lorenzo Valley and Soquel High Schools to increase trust between law enforcement and young people.

## Cabrillo College

The goal of the Sheriff's Office is to be united with Cabrillo Community College to make the campus a place where all people can attend safely and without fear. The Cabrillo Governing Board contracts with the Sheriff's Office to provide law enforcement services at both the Aptos and Watsonville Campuses.





## Trunk or Treat

In October, thousands of locals attended our 4th Annual Trunk or Treat festival. The event, organized by the Community Policing Division, kicked off at 5pm and by 4:45pm the parking lots were full of cars including 150 additional parking spaces at nearby lots. There were 28 decorated trunks, food, face painting and a parking lot full of carnival games provided by the Santa Cruz County Parks Department. A special thanks to 40 volunteers from Harbor and Scotts Valley High Schools as well as the Santa Cruz County Sheriff Volunteers. The Sheriff's Office alone distributed 120 large bags of candy, 250 bags of cotton candy, 450 bags of popcorn and a whole lot of fun.

**Child Safety Program Presentation Assistant** Assists deputies with presenting the Child Safety Program in elementary schools. Works with students in small group discussions, activities and skits to facilitate learning various topics related to their safety.

**Crime Prevention Inspector** Assists deputies with the Crime Prevention Inspection Program by conducting site visits at residences and businesses, performing inspections and providing written recommendation.

**Civilian Patrol Driver** Drives Sheriff's Office volunteer vehicles to conduct security checks of neighborhoods, parks and specific residences participating in the vacation watch program. Verifies abandoned vehicles and documents for code enforcement officer. Represents the Sheriff's Office and serves at scheduled community events such as the County Fair, National Night Out, Wharf to Wharf, and Trunk or Treat Halloween Festival.

**Service Center Office Assistant** Greets and assists the public at the Service Centers. Provides information and referrals to the public, takes crime reports, provides crime prevention information, answers phone calls, performs clerical duties and special projects. Represents the Sheriff's Office at scheduled community events, and fingerprints children for I.D. purposes.

**Little Free Library Steward** Promotes and maintains a "Little Free Library" for public use.

**Records and Civil Office Assistant** Assists Records and Civil Sections with computer data entry.



## Volunteer Program

We are very grateful to our amazing team of volunteers that help fulfill the Sheriff's Office mission. The work they do make it possible for sworn and civilian staff to focus on critical crime-related issues and administrative business. In 2018, led by Volunteer Coordinator Claudia Llamas-Padilla, our 120 Sheriff's Volunteers donated over 16,000 public service hours.

**Forensic Science Clerical Assistant** Provides clerical and administrative assistance to support the Coroner and Forensics Sections.

**Forensic Science Technical Assistant** Assists the Coroner Section and Forensic Services in a variety of technical assignments.

**Recruitment and Hiring Clerical Assistant** Assists the Recruitment and Hiring Division with clerical support for recruitment, testing, hiring and events.

**Chaplain** Supports Patrol staff and the public during and after traumatic events.

**Investigations Crime Assistant** Assists the Investigation Division with cold-case crimes.

**Missing Persons Unit Assistant** Assists the Investigation Division with the investigation of missing person cases.

**Sheriff's Activity League Assistant** Assists and supports the Sheriff's Activity League with recreational activities for the youth in our community.

**Community Contact Team Member** Provides information concerning major events by personally disseminating information to a specific affected area identified by the Sheriff's Office.



# Special Teams

## Air Support Unit

The Air Support Unit responds to public safety events which would benefit from aerial overhead surveillance and real time video streaming using a fixed-wing airplane. The Air Support Unit will expand to include the new Unmanned Aerial System. There were 5 deployments in 2018.



## Crisis Negotiation Team

The Crisis Negotiation Team engages in emergency communications during crisis events to safely resolve dangerous situations without the loss of life. There were 6 deployments in 2018.

## Peer Support

The Peer Support Team assists employees involved in critical incidents and crisis by providing emotional support. There were 14 deployments in 2018.

## Special Weapons and Tactics

SWAT responds to critical incidents that exceed the capabilities of first responders. There were 4 deployments in 2018.

## Search and Rescue

The Search and Rescue Team, consisting of deputies and dedicated volunteers who receive specialized training and frequent practical exercises, search for missing persons in a methodical manner and rescue persons in distress. There were 14 deployments in 2018.



## Bomb Team

The Bomb Team responds to and renders explosives and possible suspicious devices safe. There were 14 deployments in 2018.





## Corrections Bureau

The Corrections Bureau protects the public by providing safe and secure custody of inmates and preparing them for successful community re-entry to reduce recidivism. The Sheriff's Office operates four custodial facilities with a total capacity of 511 inmates, as well as the Custody Alternatives Program, the Recovery Center and the Court Security Division.

**The Main Jail** was placed into service in 1981 and now has a rated capacity of **319 inmates**. All arrestee bookings in the county take place at this jail.

**The Blaine Street Women's Facility** was placed into service in 1986 with a rated capacity of **32 inmates**.

**The Rountree Men's Facility** was placed into service in 1993 with a rated capacity of **96 inmates**.

**The Rehabilitation and Reentry Facility** was placed into service in 2018 with a rated capacity of **64 inmates**.

## Custody Alternative Program

The Custody Alternatives Program offers several alternatives to incarceration for qualified individuals:

### Work Release Program

The Sheriff's Work Release Program allows individuals meeting certain criteria to serve their sentence through the performance of community-based service work assignments. The Sheriff's Office assigns convicted, low-level offenders to specific worksites throughout the County of Santa Cruz to satisfy their obligation to the County of Santa Cruz and the justice system by performing light labor in the service of society.

### Electronic Monitoring Program

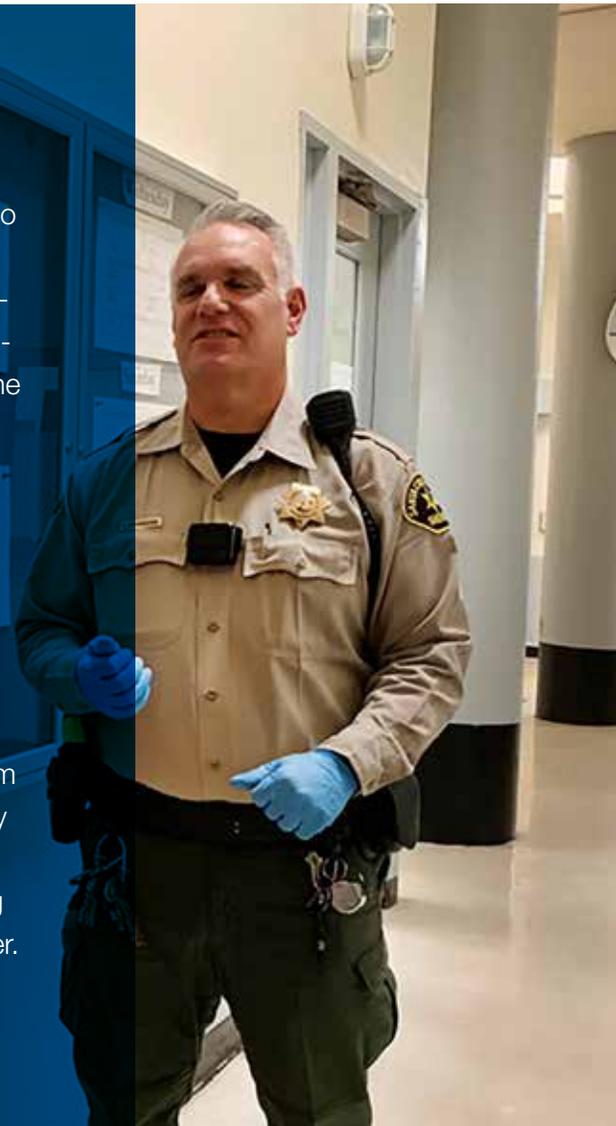
The Electronic Monitoring Program is an alternative to custody for offenders who pose a minimal risk to the community, yet whose behavior and offense indicate a need for close supervision. The program can also support offenders who have special needs that may be better handled out of custody.

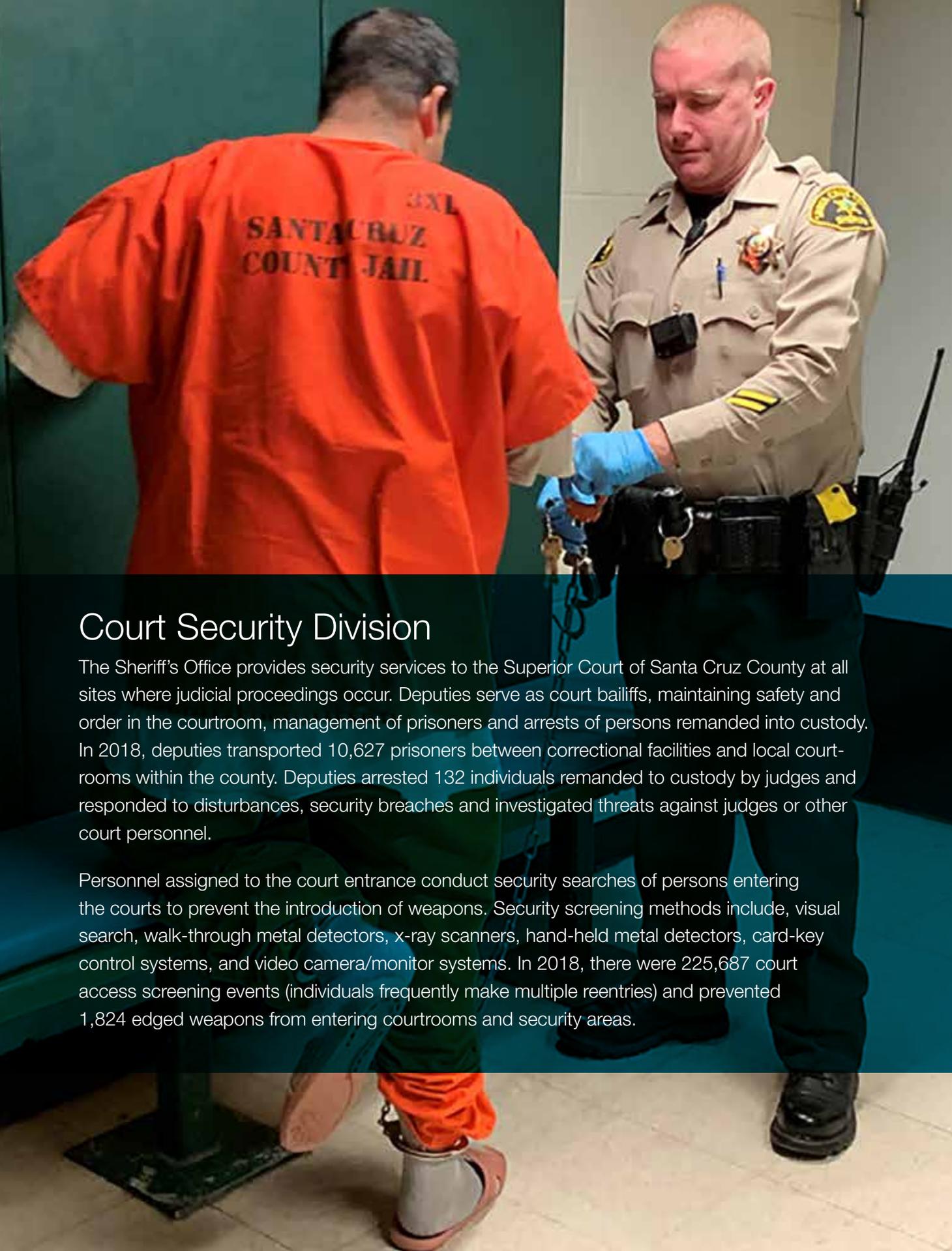
## Inmate Programs

The Division of Re-entry is made up of 5 officers and 7 civilian staff who are skilled, trained and committed to providing structure, support and services to inmates to improve outcomes upon release. There are a total of 56 activities, programs and services available to inmates throughout the bureau amounting to over 170 total classes offered between the facilities each week. Over 550 volunteers and program staff from over 50 justice system partners offered these programs in both English and Spanish.

## Recovery Center

The Sheriff's Office Recovery Centers provide a safe, supervised environment for non-violent intoxicated individuals to rest and recover until they are sober. Public inebriates, first-time intoxicated drivers and persons under the influence of a controlled substance are diverted from the county jail, relieving pressure on local law enforcement agencies by avoiding the booking process and focusing attention on more serious crimes. The reduction in jail bookings also lowers the cost of operating the jail. In 2018, there were 2,150 jail diversions to the Recovery Center.





## Court Security Division

The Sheriff's Office provides security services to the Superior Court of Santa Cruz County at all sites where judicial proceedings occur. Deputies serve as court bailiffs, maintaining safety and order in the courtroom, management of prisoners and arrests of persons remanded into custody. In 2018, deputies transported 10,627 prisoners between correctional facilities and local courtrooms within the county. Deputies arrested 132 individuals remanded to custody by judges and responded to disturbances, security breaches and investigated threats against judges or other court personnel.

Personnel assigned to the court entrance conduct security searches of persons entering the courts to prevent the introduction of weapons. Security screening methods include, visual search, walk-through metal detectors, x-ray scanners, hand-held metal detectors, card-key control systems, and video camera/monitor systems. In 2018, there were 225,687 court access screening events (individuals frequently make multiple reentries) and prevented 1,824 edged weapons from entering courtrooms and security areas.

# The Santa Cruz County Sheriff's Office



Service  
Loyalty  
Respect  
Pride  
Community



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## Santa Cruz County Sheriff's Office

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