

SANTA CRUZ COUNTY

S H E R I F F C O R O N E R

ANNUAL REPORT 2013



Sheriff's Office new patrol vehicle



2013



Aerial View of East Cliff Drive in Live Oak District

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MISSION STATEMENT

Our mission is to ensure public safety in Santa Cruz County. We accomplish this through open communication and collaboration with our community as well as continuous professional development of staff to address crime and promote innovative corrections solutions.

MESSAGE FROM THE SHERIFF

2013 was a year of significant accomplishments as well as great sorrow. February 26, 2013 was one of the saddest days in the history of Santa Cruz County with the tragic loss of two outstanding Santa Cruz Police Department veterans, Sergeant Loran "Butch" Baker and Detective Elizabeth Butler, who were killed in the line of duty. We dedicate this annual report to their memory and pay tribute to them on pages 11 and 12.

This annual report covers highlights of our efforts in 2013 to ensure public safety and strengthen partnerships with the communities we serve. Phase 1 of the new Sheriff's Office Headquarters was completed on schedule in November with the opening of the cutting-edge Sciences Building in Live Oak. This facility houses all of our forensics science services. We will open the new Operations Building in 2014 and Administration Building in early 2015, which will complete the consolidation of all our services in one mid-county location.

Another achievement in 2013 was attaining a \$25 million grant from the State of California to ease crowding at the County Jail and reduce recidivism by adding job training programs at the Rountree Detention Facility. In addition, we continue to see positive results for our innovative Custody Alternatives Program, which was recognized with an achievement award from the California State Association of Counties.

In 2014, I will be asking the Santa Cruz County Board of Supervisors for funding to increase our deputy sheriff patrol staff by four deputies and to add three criminologists. The criminologists will take over the work in our Crime Scene Investigations unit, freeing up a sergeant and two deputy positions, which will enable us to strengthen our Patrol force. The Sheriff's Office has been understaffed for a number of years and my goal is to ensure that residents of our county, as well as deputies working in the community, are properly protected. Our mission to reduce and prevent crime in our communities will be better accomplished with the first phase of staffing increases.



ORGANIZATION DESCRIPTION

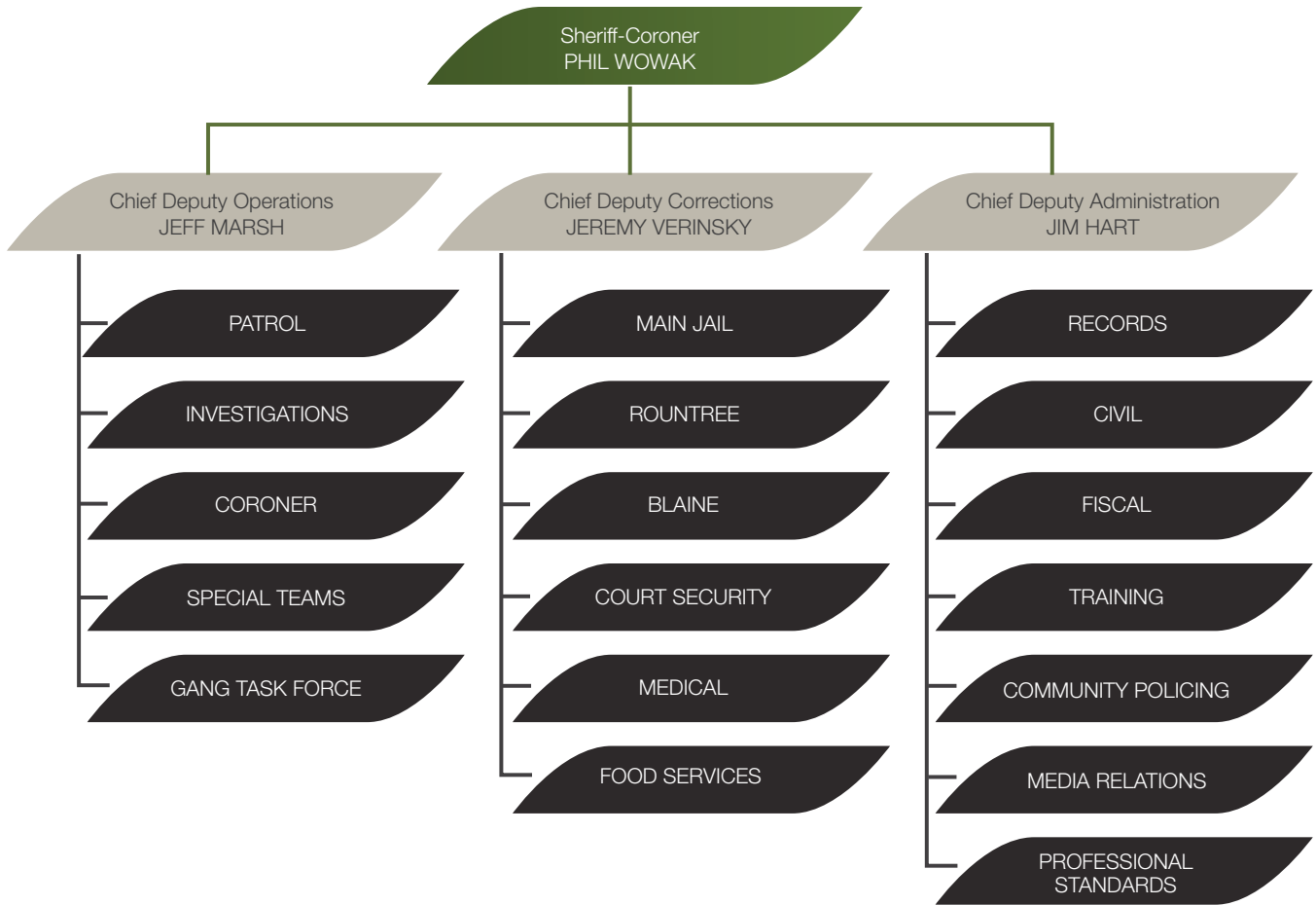
The Santa Cruz County Sheriff-Coroner is an elected official and the county's chief law enforcement officer. Sheriff's Office employees are responsible for law enforcement service including Patrol and Criminal Investigations in the county's unincorporated areas, operating the adult jail system, providing court security for the Superior Court, and providing Coroner and Civil Service throughout the county. The Sheriff's Office consists of three bureaus: Operations, Corrections and Administration. Each bureau is overseen by a chief deputy who is assigned lieutenants, sergeants, deputies, civilian employees and community volunteers.

SERVING THE UNINCORPORATED AREAS OF THE COUNTY

Santa Cruz County is 441 square miles with 29 miles of beaches. An increasing resident population in the county (266,776, U.S. Census Bureau estimate) has added to the demands on law enforcement. About half of the population lives in 13 unincorporated areas that are served by the Sheriff's Office: Aptos, Ben Lomond, Bonny Doon, Boulder Creek, Brookdale, Corralitos, Davenport, Felton, Freedom, La Selva Beach, Rio Del Mar, Soquel and Zayante. The other half lives in the four incorporated cities of Santa Cruz, Capitola, Watsonville and Scotts Valley.

The many appealing qualities of the county make it a very popular place to live and visit. Its natural beauty, sandy beaches and parks, free-spirited surf culture, major entertainment attractions, thriving art and music scene, burgeoning technology community and rich agricultural bounty attract people from around the world. When the population swells during the summer months, holidays, and large sporting and cultural events, all of the resources of the Sheriff's Office are engaged to ensure the safety of residents and tourists.

ORGANIZATION CHART



BUDGET FISCAL YEAR 2012/2013

OPERATIONS	\$31,941,813
CORRECTIONS	\$30,699,301
COURT	\$5,708,704
TOTAL	\$68,349,818

AUTHORIZED POSITIONS

SWORN	161
CORRECTIONS	112
CIVILIAN	65
TOTAL	338



OPERATIONS BUREAU

The Operations Bureau diligently patrolled our neighborhoods in 2013 and strengthened relationships with the community at our four main Sheriff's Office Service Centers. Law enforcement services for Santa Cruz County are provided by two teams of Patrol Division deputies who work in shifts around the clock. Each team is assisted by six sergeants and a lieutenant. A sergeant oversees each shift, directing activities and coordinating enforcement assignments.

PATROL DIVISION ON GUARD 24/7 TO KEEP NEIGHBORHOODS SAFE

The Patrol Division responds to emergency 9-1-1 and non-emergency calls for service, and provides general law enforcement in the unincorporated areas of the county. Staffing and training remained a focus for the Patrol Division in 2013. In the aftermath of the tragic deaths of Santa Cruz Police Officers Sergeant Loran "Butch" Baker and Detective Elizabeth Butler on February 26, 2013, the Santa Cruz Sheriff's Office and other allied agencies took over law enforcement responsibilities for the City of Santa Cruz so that the Santa Cruz Police Department could grieve.

SIGNIFICANT CASES OF THE PATROL DIVISION IN 2013

- In May, the Patrol Division was involved in tracking and arresting Dimitri Storm, who was accused of committing multiple property and other theft crimes throughout Santa Cruz and San Mateo Counties. After several vehicle pursuits with Storm, he was eventually stopped and taken into custody.
- In June, the Patrol Division responded to and assisted with the capture of James Henderson, who was accused of killing both of his parents at their home in Aptos.
- In November, the Patrol Division responded to and arrested Autreydre Maldonado, who was suspected of stabbing another male to death. Maldonado was arrested by Patrol Officers who were processing the crime scene for evidence when Maldonado returned to the scene of the crime.

PATROL DIVISION SERVICE CALLS BY GEOGRAPHIC AREA 2013

AREA	CALLS	% OF TOTAL
NORTH COAST	1,599	2%
SAN LORENZO VALLEY NORTH	8,080	9%
SAN LORENZO VALLEY SOUTH	10,923	12%
LIVE OAK EAST	8,415	9%
LIVE OAK WEST	14,410	15%
SOQUEL	13,476	14%
SUMMIT	1,919	2%
APTOS NORTH	12,325	13%
APTOS SOUTH	5,802	6%
PAJARO VALLEY NORTH	8,248	9%
PAJARO VALLEY SOUTH	3,101	3%
MISCELLANEOUS	6,270	6%
TOTAL CALLS FOR SERVICE	94,568	100%

CRIMINAL INVESTIGATION DIVISION

TACKLES COMPLEX FELONY CASES

The Criminal Investigations Division is responsible for the investigation of major crimes requiring advanced training, technical skills, specialized resources and close coordination with other agencies. A lieutenant oversees six sections: Coroner, Crime Scene Investigations, Crimes Against Persons/Assault, Crimes Against Persons/Sexual Assault, and Crimes Against Property/Burglary.

Following the deaths of Santa Cruz Police Sergeant Baker and Detective Butler, sheriff's detectives conducted the homicide and officer-involved shooting investigations at the request of the Santa Cruz Police Department. This investigation involved all personnel assigned to the Criminal Investigations Division.

CORONER SECTION is comprised of one forensic pathologist, a sergeant, three detectives and a coroner forensic technician to conduct statutorily required medicolegal investigations to determine cause and manner of death.

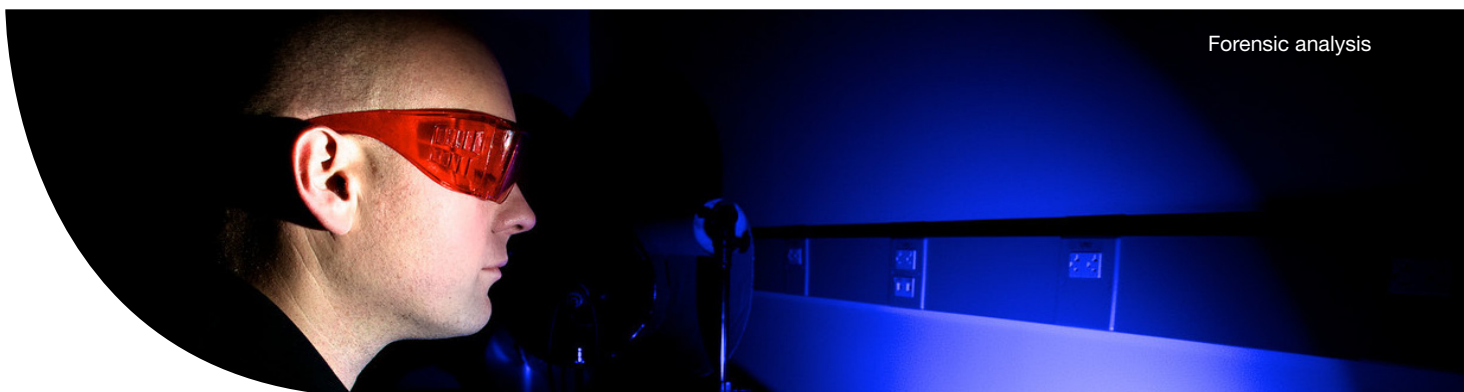
CRIME SCENE INVESTIGATIONS SECTION is comprised of a sergeant and two detectives to identify, collect, preserve, develop, analyze and reconstruct physical evidence to solve crime and support prosecution.

CRIMES AGAINST PERSONS/ASSAULT SECTION is comprised of a sergeant and three detectives to investigate homicide, robbery, aggravated assaults, gang violence, domestic violence and physical elder abuse.

CRIMES AGAINST PERSONS/SEXUAL ASSAULT SECTION is comprised of a sergeant and three detectives to investigate sexual assault allegations involving children and adults, physical child abuse, sex offender registrants and missing persons.

CRIMES AGAINST PROPERTY/BURGLARY SECTION is comprised of a sergeant and three detectives to investigate residential and commercial burglaries, grand theft, identity theft and financial crimes against the elderly.

FORENSICS SECTION is comprised of a forensic services supervisor, a latent print examiner and two sheriff's property clerks. The latent print examiner evaluates latent fingerprint submission for all local law enforcement agencies. The forensic services supervisor oversees the County Sexual Assault Forensic Examiner program, which consists of a team of specially trained medical professionals contracted to perform forensic physical examinations to identify and collect evidence of sexual assaults involving children, adults and suspects. During August, the contents contained in the Property and Evidence facility were relocated to the new Sheriff's Office Headquarters and a new property management system was implemented.



Forensic analysis

CRIMINAL INVESTIGATIONS DIVISION ACTIVITIES

2013

CASES ASSIGNED TO DETECTIVES	545
ORIGINAL/SUPPLEMENTAL REPORTS	2,096
ARRESTS	188
ARREST WARRANTS	359
SERACH WARRANTS AND COURT ORDERS	100
MISSING PERSON INVESTIGATIONS	295
DEATH INVESTIGATIONS	869
AUTOPSIES	190
CRIME SCENE INVESTIGATIONS	77
LATENT PRINT IDENTIFICATIONS	129
SEXUAL ASSUALT FORENSIC EXAMINATIONS	64

UNIFORM CRIME REPORTING IN UNINCORPORATED AREAS OF SANTA CRUZ

	2011	2012	2013
CRIMINAL HOMICIDE	3	4	3
FORCIBLE RAPE	25	22	20
ROBBERY	36	32	35
ASSAULT	708	654	700
BURGLARY	918	721	745
LARCENY-THEFT	1,410	1,219	1,139

INVESTIGATION CLEARANCE RATES*

	2013 SHERIFF'S OFFICE	2013 STATEWIDE AVERAGE	2013 NATIONAL AVERAGE
HOMICIDE	100.0%	59.5%	64.8%
ROBBERY	54.3%	27.2%	28.7%
ASSUALT	68.4%	53.3%	56.9%
BURGLARY	13.7%	12.4%	12.7%

*Ratio of number solved to number of cases reported

SPOTLIGHT ON THREE SPECIAL OPERATIONS TEAMS

NEW TEAM FORMED: CORRECTIONAL EMERGENCY RESPONSE TEAM

Created in 2013, the Correctional Emergency Response Team is utilized for any unusual event in Corrections' facilities including, but not limited to, riot, disturbance, security searches, cell extractions, evacuations, high-risk or high-volume inmate movement and other duties beyond the scope of the day-to-day operations. The team consists of one lieutenant, two sergeants and 18 correctional officers. These positions are ancillary duties and are called upon in either emergency circumstances or pre-planned operations.

SEARCH AND RESCUE ADDS MOUNTAIN BIKE TEAM

Search and Rescue (SAR) is a non-profit organization with a team of dedicated people who respond to calls as soon as someone is reported missing. The SAR Team currently has 57 members, most of whom are local community members who volunteer their time. Team members include deputies, mounted horse members, motorcycle members, eight technical ropes members, one canine handler certified in wilderness searches, two canine handler teams in training and volunteers with specialized training in swift water rescue.

During 2013, members of the local mountain bike community approached the Sheriff's Office and suggested the development of a Search and Rescue Mountain Bike Team. The intent was to improve SAR response to lost hikers and mountain bike enthusiasts. Developing a partnership with the local mountain bike community has allowed the SAR team to become more familiar with the vast amount of mountain biking and hiking trails on both public and private lands. 10 mountain bike enthusiasts were sworn in as SAR team members during the year of 2013.

SEARCH AND RESCUE ACTIVITIES 2013

Searches Conducted	70
Mission Hours	1,898
Searches, Consultations, Public Relations Events Hours	834
Training Hours	1,794
Total Service Hours by SAR Members	4,061
Dollars Saved through Work of Volunteers*	\$100,000

*Bureau of Labor Statistics rates volunteer labor at \$24.75 an hour

SAR team surveys search area



SAR team in action



SAR team swearing in



Specialized robot detonates explosive during training exercise



BOMB TEAM RESPONDS TO SUSPICIOUS DEVICES

The Sheriff's Bomb Team is the only one of its kind in Santa Cruz County, and is utilized by all law enforcement agencies within the county. 2013 was an eventful year; team members responded to call outs concerning 10 suspicious devices while working their respective jobs. All items were rendered safe for further examination and evidence collection. The team's capabilities were enhanced by upgrades to "Sparky," the bomb robot utilized to examine suspicious devices. These upgrades and other equipment were acquired through government grants. Training continues to be a major focus for the team. 400 hours of basic training is required for entry level hazardous devices technician status, and these skills must be refreshed every three years. The team participated in nine in-house training days in 2013. In addition to attending to call outs and training, the Bomb Team participated in the 2013 National Night Out and helped provide security for the annual Santa Cruz Wharf to Wharf race.



Bomb team deploys robot



Bomb technician works on "Sparky" the robot



Bomb team response vehicle

A TRIBUTE TO THE FALLEN SANTA CRUZ POLICE OFFICERS

REMEMBERING

SERGEANT **LORAN “BUTCH” BAKER**

AND

DETECTIVE **ELIZABETH BUTLER**



We pay tribute to Detective Sergeant Loran “Butch” Baker and Detective Elizabeth Butler, two members of the Santa Cruz Police Department who were tragically killed in the line of duty on February 26, 2013. These officers served our community with extraordinary dedication and courage.

A 28-year veteran of the Santa Cruz Police Department, Detective Sergeant Baker was one of the most experienced and respected officers in Santa Cruz. He served as a patrol officer throughout Santa Cruz, worked in community services and hostage negotiations, served as a field training officer and was one of the founding members of the DUI Enforcement Team. He was well known for his sense of humor and infectious laugh.

UCSC graduate and 10-year veteran with the Santa Cruz Police Department, Detective Butler was passionate about helping others. During her tenure, she worked as a patrol officer, hostage negotiator, downtown Santa Cruz foot and bike officer, and agent assigned to the Santa Cruz County Drug Task Force. Those who knew her admired her warm and caring personality, and how she would make others laugh.

These outstanding officers were greatly loved by their families and our community and will be greatly missed.



Dear Santa Cruz County Residents:

2013 proved to be one of the most difficult and heartbreaking years for Santa Cruz County law enforcement since 1983. On January 13, 1983, Santa Cruz County Sheriff's Deputy Mike Gray succumbed to injuries from being shot by a deranged gunman ten days earlier as he exited his patrol car to question the individual along Highway 9 in Felton. That same suspect also shot and wounded a California Highway Patrol officer who responded to Deputy Gray's call for help. On the afternoon of February 26, 2013, two Santa Cruz Police detectives were gunned down and killed by a crazed individual as they investigated a sexual assault case. Deputy Mike Gray, Detective Sergeant Loran "Butch" Baker and Detective Elizabeth Butler will forever be remembered by their law enforcement colleagues and the Santa Cruz community as extraordinary human beings who gave everything to keep us all safe.

As Chief of the Santa Cruz Police Department, I would like to take this opportunity to extend my gratitude and appreciation to Sheriff Wowak and the men and women of the Santa Cruz County Sheriff's Office for the unwavering support they provided to the Santa Cruz Police Department in the days, weeks and months following the deaths of Sergeant Butch Baker and Detective Elizabeth Butler. Immediately following the tragic events of February 26, 2013, the Sheriff's Office did two extraordinarily remarkable things for which the Santa Cruz Police Department will be forever grateful. The Sheriff's Office assumed primary responsibility for the criminal investigation into the shooting deaths of the two Santa Cruz police officers and they assumed responsibility for patrolling the streets of Santa Cruz, allowing Santa Cruz police officers to mourn and grieve for the loss of their friends and colleagues. The following week, the Sheriff's Office once again assumed responsibility for patrolling the streets of Santa Cruz, keeping our community safe while the members of the Santa Cruz Police Department attended the memorial service for our fallen.

The residents of Santa Cruz County are extraordinarily fortunate that the Santa Cruz County Sheriff's Office and the Santa Cruz Police Department, the two largest law enforcement agencies in our county, have a close, professional working relationship with our common goal aimed at keeping Santa Cruz County safe. In my tenure as Chief, there has never been a stronger sense of partnership and trust between the Santa Cruz County Sheriff's Office and the Santa Cruz Police Department. We will continue to work together, along with other Santa Cruz County law enforcement agencies, to keep our communities safe.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Vogel". The signature is written in a cursive style and is followed by a long horizontal line.

Chief Kevin Vogel
Santa Cruz Police Department



2013

A SMALL SAMPLING OF THE MANY ACHIEVEMENTS AND EVENTS THAT TOOK PLACE IN 2013.

JANUARY

An identity theft ring that had victimized dozens of people in Santa Cruz County was brought to a close with the arrest of the perpetrators through the diligent work of **Deputies Zach West and Troy Zube**, **Sergeant Pat Dimick**, and **Detectives Steve Ryan and Dee Baldwin**.

An attempted suicide of a despondent man holding a revolver to his head at Bonny Doon Beach was thwarted thanks to a well-orchestrated response and successful negotiations by a State Parks ranger, **Deputy Daren Kerr** and Crisis Negotiator **Deputy Carole Batin**. Support was provided by **Sergeant Robin Mitchell**, **Deputies Gordon Dillard, Daren Kerr, and Don Laycock**, **Lieutenant Bob Pursley**, **Sergeants Dan Freitas and Pete Hansen**, **Detectives Dee Baldwin and Brian Cleveland**, and allied officers from the Santa Cruz Police Department and the California Highway Patrol.

FEBRUARY

Santa Cruz Police **Sergeant "Butch" Baker** and **Detective Elizabeth Butler** were fatally shot on February 26 by a man they went to arrest on sexual assault charges. The Sheriff's Office and allied agencies took over law enforcement responsibilities for the City of Santa Cruz while the Santa Cruz Police Department grieved the loss of their fellow officers.

MARCH

Two juvenile vandals that slashed the tires on 88 cars were identified and arrested as a result of team work between Community Policing and Investigations: **Deputies Brian Erbe, Ryan Skelton, Kris Koenig, Jalon Harris, Sergeant Kelly Kent**, and **Detectives Steve Ryan and Bill Burnett**.

The investigation into a kidnapping attempt of a 23-year-old woman in Soquel led to the arrest and confession of the suspect. There is no doubt this suspect's criminal behavior may have escalated had he not be captured. Everyone worked as a team to put the pieces of the puzzle together: **Deputies Daren Kerr, Wiley Griffin-Bagno, Derek Fenster, Doug Smith, Cassandra Cassingham, Bobby Paul, Bob Gidding, Fred Murphy, Ryan York, Detectives Daniel Cruz and Greg Giguere**, and **Sergeants Esther Beckman, Shon Leonetti and Jim Ross**.

Lieutenant Bob Pursley retired after 33 years with the Sheriff's Office. Through the years, he was assigned to the Santa Cruz County Jail, county narcotics task force, gang enforcement team and the Coroner's Office. He earned a Medal of Valor in 2003 after he saved a suicidal woman from leaping from a 75-foot cliff above Hooper's Beach near Capitola. He retired as the lieutenant in charge of Patrol and commander of the Bomb Team where he mentored many deputies.

APRIL

The investigation into a rash of residential and auto burglaries throughout the Santa Cruz and Monterey pointed to Dimitri Storm who was armed and dangerous. Storm led Santa Cruz and Monterey County Deputies on a manhunt until his arrest in Berkeley in May. This case was resolved thanks to the outstanding efforts of **Deputy Fred Murphy, Detective Bill Burnett, CSI Detective Greg Giguere** and **Dr. Lauren Zephro** who identified a latent print belonging to Storm.

MAY

A chiropractor using and selling heroin from his business in Capitola was arrested through the teamwork of the Sheriff's Office Narcotics Enforcement Team (NET) and a Chiropractic Board Investigator. The NET's investigation identified additional suspects who were communicating with the chiropractor via text. This led to several sting operations and 12 more drug-related arrests. Recognition is due to **Detective Kenneth Besk**, **Sergeants Dan Freitas** and **Pete Hansen** of the NET team with special thanks to **Deputies Russ Skelton** and **Nick Baldrige**.

JUNE

While **Detectives Jordan Brownlee**, **Dee Baldwin**, **Brian Cleveland**, **Sergeants Kelly Kent** and **Jim Ross**, and **Lieutenant Craig Wilson** were conducting a homicide investigation, they found and captured the suspect, James Henderson, who was hiding nearby. Henderson was accused of killing both his parents in their Aptos home.

AUGUST

Deputies Jose Zamora and **Jeff Simpson** and the suspect's family members kept a man from committing suicide by hanging. As the deputies arrived, the man jumped from a height of 50 feet up a tree. He was quickly and safely taken to the ground, where deputies effectively and gently restrained him until medical assistance arrived.

SEPTEMBER

The Sexual Assault Unit's **Detectives Kelli McCoy** and **Daniel Cruz** investigated a case where a youth counselor and CASA worker was alleged with inappropriate behavior toward a 7-year-old in his care. After a 3.5 hour interview, the suspect agreed to allegations. Detectives and CPS worked together to locate other possible victims.

OCTOBER

Deputies responded to a domestic violence call and met the victim at the fire station nearest to her home. **Deputies Cassandra Cassingham**, **Kirk Adney** and **Chad Ira** responded to contact and arrest the suspect. They found the suspect in the middle of the road bleeding severely from a slit wrist. These deputies' quick attention to the suspect's medical needs and distraught emotional state likely saved his life.

NOVEMBER

A complex, high priority case was successfully solved through the work of all members of the Patrol and Investigations Divisions with support from additional Sheriff's Office personnel. The suspect was apprehended and charged with several counts of vehicle theft, felony evasion, car-jacking, burglary, possession of stolen property and identity theft. Special recognition goes to: **CSI Detectives Gutzwiller** and **Greg Giguere**, **Latent Fingerprint Analyst Julie Tauriac**, and **Detectives Dee Baldwin**, **Bill Burnett**, **Wes Grant**, **Matt Pursley**, **Nick Baldrige**, **Troy Zube** and **Carole Batin**.

DECEMBER

Sheriff's patrol officers, SWAT Team and the Search and Rescue Team provided Mutual Aid assistance to the Capitola Police Department for an armed subject threatening suicide in an industrial and wooded area surrounded by a high-density neighborhood. **Patrol Lieutenant Greg Lansdowne** deserves special recognition for his outstanding negotiations under pressure that led to the safe conclusion of a highly dangerous situation.



SHERIFF'S OFFICE HEADQUARTERS SCIENCES BUILDING'S SUCCESS IS BASED ON PEOPLE, PROCESS AND PRODUCT

In November 2013, phase one of the new Sheriff's Office Headquarters was completed with the opening of the Sciences Building to house all of our forensic science services. It's the first phase of a three-part, \$44 million project that relocates the Sheriff's Office headquarters from 701 Ocean Street in Santa Cruz to three buildings on a parcel near Soquel and Chanticleer Avenues by the end of 2014. The consolidation of facilities will increase our efficiency in many areas and enhance our ability to serve and protect our communities. Funding for this project came from the Santa Cruz County Redevelopment Agency before the state shuttered all redevelopment agencies in 2011.

Entry to new Property Division



An aerial view of the new Sheriff's Office Headquarters



The Sciences Building has state-of-the-art infrastructure to analyze all forms of evidence in an efficient manner. The business model used in the development of the Sciences Building is: People, Process and Product. We have highly trained People on board to utilize state of art scientific tools, and the right Processes in place to create the highest quality Product that will stand the scrutiny of all legal processes. As a result, the chain of custody of evidence is streamlined and evidence is less likely to be considered compromised during any portion of the judicial process.

The 18,000-square-foot Sciences Building houses offices, a crime lab, property and evidence, the morgue and three coroner's examination rooms (there was just one exam room in the old facility). The building essentially consolidates four buildings used in crime investigations in the past. Investigators no longer have to drive across town to process cars, cadavers and evidence.

The new crime scene facility includes lockers for seized property, equipment for lifting fingerprints and a drying room to extract bodily fluids, blood and hair from clothing and other items. A garage with a car lift can hold seized cars for forensic examination.

The new coroner's facility includes updated equipment including a washing station and a special scale to weigh bodies wheeled in by gurney. A video camera mounted above the autopsy rooms enables detectives to watch from outside the room. Two new cold storage units have roughly doubled the space for cadavers. About 48 bodies can now be stored at 41 degrees, which could be necessary in the event of a large scale disaster such as earthquakes, floods or wildfires. The coroner's office examines bodies from all other law enforcement jurisdictions in Santa Cruz County, while our crime scene investigators often assist these local law enforcement agencies in processing scene evidence.

CONSOLIDATION ON TRACK FOR COMPLETION IN 2015

In April 2014, the Sheriff's Office Patrol and Investigations units will move into a separate building behind the forensic services center. A third building, the only two-story unit, will include Sheriff's Office Administration, an Emergency Operations Center and a large community meeting room. This building is expected to open in January 2015.



An officer works on a vehicle used as evidence at the crime center



The new headquarters takes advantage of existing structures that reflect a visually pleasing, modern, mediterranean style



CORRECTIONS BUREAU

The Corrections Bureau maintains a high standard for inmate welfare, fire safety, security, cleanliness and organization. The bureau divisions are: Main Jail Operations, Rountree Jail Operations, Medical Services, Food Services, Court Security/Transportation, Work Release/Custody Alternatives Program and Administration/Reception.

All of the bookings for adult offenders arrested by the various law enforcement agencies within the county take place at the Main Jail. This facility is a maximum security facility primarily for un-sentenced prisoners awaiting court adjudication. Adjacent to the Main Jail is the Blaine Street Women's Minimum Security Facility that accommodates up to 30 women who meet certain classification criteria to serve time with access to more opportunities. The Rountree Correctional Facility located in Watsonville is medium security and is designed to allow men to be transferred from the Main Jail to become immersed in programs, education and an atmosphere that will better prepare them for transition back into the community.

The population at the Main Jail is constantly changing, and incarcerated people are going through changes that require staff to be attentive to individuals' needs, as well as enforcing rules that maintain the safety and security of the facility for everyone. The stabilizing influence is the correctional officers. They are trained in crisis intervention techniques that help to prevent inmates from harming themselves or exhibiting other destructive behaviors. They also receive specialized training that provides them with education and tools to reduce or eliminate sexual harassment, misconduct and assault in a custodial environment.

CLASSROOM SPACE AND PROGRAMMING FOR INMATES EXPANDS

Correctional officers work closely with support staff including mental health workers and medical staff to address the specific challenges of individual inmates and provide a customized plan of treatment. The Classification Unit provides counseling and conflict resolution services that enable inmates to be integrated into less restricted environments within correctional facilities. In 2013, a holding area was converted into classroom space and more programming was brought into the Main Jail to assist inmates in proactively changing their lives by focusing on basic job skills and re-entry.

CORRECTIONAL FACILITIES STATISTICS 2013

TOTAL BOOKINGS	14,079
MAIN JAIL INMATE POPULATION*	369
ROUNTREE POPULATION*	99
BLAINE STREET WOMEN'S FACILITY POPULATION*	18
WORK RELEASE POPULATION*	140
DNA COLLECTED	1,325

* Average Monthly Population

ROUNTREE CORRECTIONAL FACILITIES STATISTICS 2013

AVERAGE MONTHLY POPULATION	99
LENGTH OF STAY	1-351 days
AVERAGE LENGTH OF STAY	90 days
NUMBER OF GED SUBJECT EXAMS TAKEN	40
PERCENTAGE OF SUBJECT EXAMS PASSED	85%
RESULTING GED COMPLETIONS	6

PUBLIC SAFETY PRISON REALIGNMENT STATE GRANT WILL EASE CROWDING AND EXPAND INMATE PROGRAMS

As a result of Public Safety Realignment, we have a growing population of new, locally incarcerated inmates with longer sentences, and a shortage of beds to accommodate them in the Main Jail. We also lack the space to further expand inmate programs and services that would reduce recidivism.

To provide solutions to these challenges, in 2013 we secured a grant of \$24.8 million through the California State SB1022, a 2012 law that authorized up to \$500 million in bond financing for the acquisition, design and construction of adult criminal justice facilities in California counties. This construction grant will create treatment capacity in our corrections system, allowing us to target substance abuse, treat mental health inmates and expand our incentive-based incarceration model that has an overarching goal of crime reduction through treatment.

The grant monies will be used to renovate an unused building at the Rountree Facility in Watsonville. The new facility will provide beds for 64 inmates, classroom space, and new educational programming to help hundreds of incarcerated individuals prepare for successful re-entry into the community. Rountree currently has a workforce re-entry program, English as a second language, GED tutoring and other programs. As a result of the grant, longer-term inmates will also be able to take college preparatory classes, a variety of vocational courses, life skills development and intensive re-entry programs. We believe that these efforts will have a significant impact on recidivism. Construction could start as early as April 2015 and finish in 2016.

NUMBER PARTICIPATING IN WORK RELEASE PROGRAM	1,171
NUMBER PARTICIPATING IN ELECTRONIC MONITORING	392
BED DAYS SAVED	19,915
BED DAYS DOLLARS SAVED*	\$1,633,030
JOB SITES WHERE COMMUNITY SERVICE WAS PERFORMED	53

* Savings generated by inmates participating in the Custody Alternatives Program as opposed to being housed in jail.

CUSTODY ALTERNATIVES PROGRAM (CAP) CAP RECEIVES AWARD FROM CA STATE ASSOCIATION OF COUNTIES FOR INNOVATION

In 2013, the Sheriff's Office continued to expand the use of innovative programs to provide alternatives to incarceration developed in response to Public Safety Realignment. CAP utilizes electronic monitoring, evidence-based case risk and needs assessments, and case planning and service coordination for non-violent offenders who pose minimal risk to the community, while providing community-based supervision strategies. The CAP team is comprised of Sheriff's Office Corrections Staff, Probation Department staff, District Attorney's Office, Superior Court and Judicial Bench to ensure a comprehensive and balanced approach to each case.

CAP continued to see success during 2013 and was a major contributor to the overall success of the Sheriff's Office Corrections Bureau. Persons sentenced to the custody of the Sheriff's Office may be eligible for the CAP program based on criteria and risk-based assessments. Case planning increased during 2013 and identifying the needs of persons in the CAP program was a priority. Program participants are allowed to go to work, school, counseling, medical appointments and court ordered treatment programs while serving their sentence.

Some participants may be placed on house arrest with strict scheduling depending on the level of restriction and supervision needed to insure program compliance. Those inmates who participate in the Work Release program pay a nominal fee to support the program and are assigned to duties such as landscaping, light maintenance or picking up litter at over 50 sites throughout the county.

The CAP team was recognized by the California State Association of Counties and presented with an achievement award for innovative approaches to jail alternatives.

Supervisor Hevia works with inmate



Ankle bracelet being applied to CAP participant





Corrections cook preparing food for inmates in kitchen

FOOD SERVICES DIVISION SERVES OVER HALF A MILLION MEALS PER YEAR

In 2013, the Food Services Department was recognized with awards from the American Red Cross for the kitchen's consistent response over the years to emergencies, and from the Santa Cruz City Water Department for efforts to prevent waste water from entering storm drains. The Food Services Department has been a member of the Water Department's Clean Ocean Club for 10 years.

To serve an average daily inmate population of 485 inmates per day in 2013, the Food Services Department prepared 565,474 meals during the year for inmates and lunch for Sheriff's Office staff in locked facilities. Meals were provided at an average cost of \$1.57 per person per meal. Meals fed to inmates must meet California state regulations under Title 15 and be reviewed and approved by a registered dietitian each year. The division has a manager, head cook and eight full-time cooks working in two kitchens; kitchen staff are assisted each day by 16 inmates who work four to a shift. Several areas of the food services facilities were remodeled in 2013 with security improvements as part of the remodel.

ON-SITE HEALTH CARE SERVICES FOR INMATES EXPAND

California Forensic Medical Group, Inc. (CFMG) became the designated health authority responsible for health care and emergency services in all Santa Cruz County Correction Bureau facilities in 2013. CFMG is responsible for all inmates starting from the time of medical clearance prior to booking at intake through release. CFMG has adapted seamlessly to all of our facilities and has proven to be an efficient and cost-effective provider.

CFMG provides most medical services in-house. Previously, the majority of inmates had to be transported off-site to receive medical services, which strained the transportation unit and created safety and security issues. CFMG services include:

- MEDICAL RECEIVING SCREENING, ACCESS TO TREATMENT, INDIVIDUALIZED TREATMENT PLANS AND SICK-CALL
- MANAGEMENT OF COMMUNICABLE DISEASES
- DENTAL CARE (AN IN-HOUSE DENTAL OFFICE WAS COMPLETED IN 2013)
- PHARMACEUTICAL MANAGEMENT
- AUDITS AND REPORTS
- RECORDS MANAGEMENT SYSTEM
- IN-HOUSE TRAINING FOR CORRECTIONS STAFF





ADMINISTRATION BUREAU

The Administration Bureau continued to provide the necessary support services for the Sheriff's Office in 2013. Operating 24/7, it supports and oversees Community Policing, Recruitment and Hiring, Records Management, Media Relations, Civil Process Services, Financial Accounting and Professional Standards for the entire Sheriff's Office. The Administration Bureau also provides a variety of in-house training curricula for all levels of personnel, including pre-service, in-service and specialized trainings to enable employees to perform their jobs effectively and safely.

BUSY YEAR FOR RECRUITMENT AND HIRING DIVISION

In order to fill a number of open jobs within the Sheriff’s Office, a large number of applicants were tested and screened in 2013. 39 new employees were hired, which represents over 11.5% of our total workforce of 338 employees. The process of finding and hiring the best-qualified candidates was conducted in a timely and cost effective manner.



COMMUNITY POLICING WORKS IN PARTNERSHIP WITH THE COMMUNITY

The foundation of community policing is the belief that the public should have a voice in how the problems of their community are prioritized. In order to find long-term, comprehensive solutions, community policing forges partnerships between law enforcement and community members and groups, government agencies, nonprofits, service providers, private business and the media. Partnerships build trust between law enforcement agencies and the communities, and foster collaborative, problem-solving efforts.

ADMINISTRATION HIRING ACTIVITIES 2013

	APPLIED	INTERVIEWS	BACKGROUNDS	HIRED
DEPUTY SHERIFF TRAINEE	403	221	14	8
ACADEMY GRADUATE	26	22	6	3
LATERAL DEPUTY APPLICANT	14	12	8	4
CORRECTIONAL OFFICER	584	267	29	15
PROFESSIONAL STAFF	451	90	11	9
TOTAL	1,478	612	68	39

CONNECTING WITH NEIGHBORHOODS THROUGH NEXTDOOR.COM

During 2013, the Community Policing Division recognized the need to communicate with local neighborhood groups through new forms of communication. Over recent years, attendance at neighborhood meetings to bring members together to foster relationships and learn about public safety has diminished. The Sheriff’s Office was the first sheriff’s office in California to partner with Nextdoor.com to create a “virtual” neighborhood watch in Santa Cruz County. The Sheriff’s Office Nextdoor website (santacruzsheriff.nextdoor.com) is an online bulletin board where neighbors can share information such as block parties, items for sale, recommendations for services and information on recent crimes such as burglaries and car break-ins. Members can access information within a six-block perimeter and some adjoining areas. Residents in more than 30 neighborhoods in Santa Cruz County joined the free site following the launch.



Cabrillo College

CREATING A SAFE ENVIRONMENT FOR LEARNING AT CABRILLO COLLEGE

Cabrillo College contracts with the Sheriff's Office to provide crime prevention and law enforcement services on its three campuses in Aptos, Watsonville and Scotts Valley. Operating with a reduced number of personnel due to budget constraints, our staff continued to handle a large number of demands through the dedication of our staff, which includes a sergeant, a deputy, a full-time security officer and one part-time security officer.

PARTIAL LIST OF SERVICES PROVIDED AT CABRILLO COLLEGE 2013

PHONE CALLS RECEIVED	6,638
LIVE SCAN FINGERPRINTS	3,719
PARKING CITATIONS	1,362
CRIME REPORTS	39
CITATION APPEALS HEARD	751
WALK-INS	4,677
CALLS FOR SERVICE	415

VOLUNTEERS CONTINUE TO PLAY AN IMPORTANT ROLE AT SHERIFF'S OFFICE SERVICE CENTERS

The four Sheriff's Office Service Centers that were opened in Live Oak-Soquel, Aptos, San Lorenzo Valley and Watsonville in 1996 enhance our ability to form partnerships with the citizens and deliver services. The Centers provide a convenient meeting place for residents and law enforcement staff to discuss neighborhood issues. The Centers also serve as critical incident coordination centers during emergencies.

A Sheriff's Office sergeant oversees the daily operations of each center which is staffed by community service officers and community volunteers. We can't thank our volunteers enough for their invaluable help with tasks including neighborhood watch, bicycle registration, vehicle abatement, vacation watch and community events. These dedicated volunteers play a vital role in the success of the Sheriff's Office Service Centers.

During 2013, the Sheriff's Office Community Policing Division participated in 256 community meetings that were attended by over 8,000 community members and completed 166 long-term projects.

SERVICES PROVIDED AT SHERIFF'S OFFICE SERVICE CENTERS 2013 BY STAFF AND VOLUNTEERS

<u>SECURITY CHECKS</u>	8,853
<u>WALK-INS</u>	8,633
<u>VACATION CHECKS</u>	1,083
<u>PHONE CALLS</u>	9,509
<u>REFERRALS</u>	1,154
<u>VOLUNTEER HOURS</u>	8,886

Volunteers work with the community through the Sheriff's Office Service Centers



RECORDS DIVISION PROVIDES 24/7 CUSTOMER SERVICE AND SUPPORT

The Records Division provides around-the-clock customer service to the public, and support to law enforcement personnel throughout the entire county. The Division provides data entry and maintenance of all county-wide wanted persons, missing persons and stolen property items in the California Department of Justice and National Criminal Information Center systems. The Division also handles public record requests, maintenance of all agency law enforcement report files, missing person reports, all warrants issued by local magistrates, restraining order system entry and data entry into the Sheriff's Office Records Management System.

RECORDS DIVISION ACTIVITY 2013

CRIME REPORTS	11,353
SUPPLEMENTAL REPORTS	3,902
TELETYPES SENT	52,435
TELETYPES RECEIVED	31,315
PHONE AND IN-PERSON CONTACTS	49,429
TOTAL WARRANTS RECEIVED	6,976
TOTAL WARRANTS CLEARED	6,827
RESTRAINING ORDERS	1,196

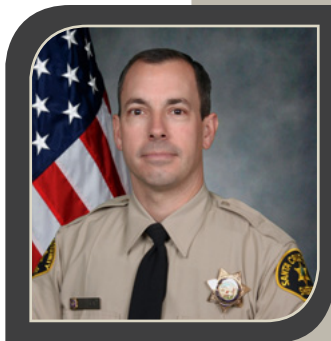
ABANDONED VEHICLE ABATEMENT STATISTICS 2013

SUPERVISORIAL DISTRICT	TOTAL INVESTIGATED	VEHICLES TOWED
DISTRICT 1	407	14
DISTRICT 2	166	3
DISTRICT 3	4	0
DISTRICT 4	44	0
DISTRICT 5	124	12
TOTALS	745	29



RECOGNIZING EMPLOYEES FOR THEIR OUTSTANDING CONTRIBUTIONS

The Sheriff's Office is very proud of all of our dedicated and talented staff who work tirelessly for the well-being of our community. We want to give special recognition to two outstanding employees in 2013.



SERGEANT STEPHAN FISH
SERVICE AWARD FOR VALOR

Sergeant Fish exhibited exceptional performance in a perilous situation where his life and that of others were at risk. Sergeant Fish was off duty the afternoon of the tragic shooting of Santa Cruz Police Sergeant Baker and Detective Elizabeth Butler, but when he learned the news, he quickly drove to the area. He helped the Santa Cruz Police Department conduct a safety check in the neighborhood, and then went to investigate a report that a suspicious vehicle and person had been spotted nearby on Doyle Street. Suspect Jeremy Goulet fired over a dozen rounds at officers and residents before Sergeant Fish and the other Santa Cruz Police officers shot and killed him. Miraculously, no one else was harmed thanks to the bravery and valor of Sergeant Fish and his partner officers.



LIEUTENANT SHEA JOHNSON
COUNTY EMPLOYEE RECOGNITION AWARD IN CRIMINAL JUSTICE 2013
GOLD AWARD

As a result of Lieutenant Johnson's outstanding efforts, Santa Cruz County was selected to receive a grant of \$24.6 million from the Board of State and Community Corrections to renovate the existing jail farm building at the Rountree Men's Medium Security Facility. This new facility will provide innovative educational and life skills programs for hundreds of incarcerated individuals that will prepare them for successful re-entry into the community upon completion of their sentence. Lieutenant Johnson was responsible for coordinating the preparation and submission of extremely detailed documents required as part of the State's grant application process. She displayed exemplary leadership qualities throughout every phase of this work, was steady under pressure, motivated others to high performance, and never lost sight of the vision of the project while becoming an expert in all details associated with the grant process.

IN MEMORIUM

DEPUTY SHERIFF GEORGE (TONY) JACK 1963 - 2013

Deputy Sheriff George “Tony” Jack, a highly valued member of the Sheriff’s Office, unexpectedly passed away on Saturday, December 28, 2013.

During Tony’s 26-year career with the Santa Cruz Sheriff’s Office, he worked in a variety of assignments. He held positions in Patrol and Investigations and worked as a gang investigator, field training officer, SWAT team member and firearms and driving instructor. He also served in the Administration Bureau working in the Recruiting, Hiring and Training division, and in 1998 he supervised the Sheriff’s Live Oak Service Center. Tony also served as Superior Court Bailiff for the Honorable Judge Timothy Volkmann.

Tony’s personnel record boasts numerous commendations from co-workers, members of allied law enforcement, the faculty of multiple school districts, numerous Santa Cruz County Supervisors and many, many members of our community. Tony was devoted to his family and was an involved member of the community. He will be greatly missed by his family, friends and the local law enforcement community.



Aerial view of downtown Santa Cruz and the Boardwalk





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Photo credits:
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unless otherwise noted.

